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Çilimli Water, Storm Water and Sewerage Network Construction Project Stakeholder Engagement Plan

Final Report

January 2024

Prepared by ACE Consulting and Engineering Inc.

Client: ILBANK A.ř.

Project Owner: Çilimli Municipality

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Table of Contents

List of Tables	iii
List of Figures	iv
List of Abbreviations	v
Glossary	vii
Executive Summary	viii
1 Introduction	1
1.1 Overview	1
1.2 Scope of SEP	1
2 Environmental Policy and Legislation Framework	3
2.1 National Framework	3
2.1.1 <i>The Constitution of the Republic of Türkiye</i>	3
2.1.2 <i>The Law on the Right to Information</i>	3
2.1.3 <i>The Law on Use of the Right to Petition</i>	4
2.1.4 <i>The Law on the Protection of Personal Data</i>	4
2.1.5 <i>Comparison of EIA Regulation and WB OP 4.01</i>	4
2.2 International Framework	5
2.2.1 <i>Operational Policies of the World Bank</i>	5
3 Project Description	6
3.1 Project Location	6
3.2 Project Characteristics	7
4 Previous Stakeholder Engagement Activities	13
4.1 Consultation Meetings with the Municipality and Site Visits during Preparation of the ESMP	13
4.2 Public/Stakeholder Consultation Meeting	14
5 Stakeholder Identification and Analysis	15
6 Stakeholder Engagement Program	23
7 Proposed Strategy for Information Disclosure	34
8 Roles and Responsibilities	37
8.1 Institutional Arrangements	37
8.2 Budget & Resources	39
9 Grievance Redress Mechanism	41



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9.1	Receiving Grievances.....	41
9.1.1	CM/PIU Level	41
9.1.2	Contractor Level	42
9.1.3	ILBANK Level	43
9.1.4	National Level.....	44
9.1.5	Appeal Mechanism.....	45
9.2	Grievance Management Process	45
9.3	World Bank Grievance Redress System	49
10	Monitoring and Reporting	51
10.1	Reporting to Project Parties	52
10.2	Reporting Back to Stakeholder Groups.....	53
10.3	External Reporting on SEP Implementation	53
	References.....	54
	Annexes	55
	Annex-1: EIA Exemption Letter	
	Annex-2: Grievance Form	
	Annex-3: Grievance Close-Out Form	
	Annex-4: Consultation Form	
	Annex-5: Grievance Register Table	
	Annex-6: Information Related to Stakeholder Consultation Meeting	



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List of Tables

Table 5-1. Age and Gender Data of Çilimli District.....	15
Table 5-2. Immigrants and emigrants by citizenship in Düzce Province, 2016-2022.....	16
Table 5-3. Population Distribution in Project Neighbourhoods	17
Table 5-4. Vulnerable/Disadvantaged Individuals/Groups in the Neighbourhoods.....	19
Table 5-5. Comprehensive List of the Stakeholders Identified for the Project	19
Table 6-1. Project Stakeholder Needs	23
Table 6-2. Sample Table for Stakeholder Engagement Log.....	25
Table 6-3. Stakeholder Engagement Program during the Preparation, Implementation and Construction and Operation Phases	26
Table 7-1. Proposed Information Disclosure Strategy.....	35
Table 8-1. Responsibilities of Key Actors/Stakeholders in SEP Implementation.....	37
Table 9-1. Grievance Redress Mechanism Summary.....	47
Table 10-1. SEP Monitoring Framework	51



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Bu proje Avrupa Birliği, Türkiye Cumhuriyeti ve Dünya Bankası tarafından ortaklaşa finanse edilmektedir

List of Figures

Figure 3-1. Location of Çilimli District.....	6
Figure 3-2. Satellite View of Çilimli District	7
Figure 3-3. Distribution of Pipe Network of the Project	8
Figure 3-4. Photographs from Ulucami Neighborhood – western part	10
Figure 3-5. Photographs from Ulucami Neighborhood – eastern part	11
Figure 3-6. Photographs from Düzce Street	12
Figure 5-1. Age and Gender Distribution of Çilimli District	16
Figure 5-2. Neighborhoods Where the Major Communities Potentially to be affected by the Project and the Project's Area of Influence	17
Figure 8-1. The Organizational Chart of Çilimli Municipality	40
Figure 9-1. Grievance Redress Mechanism Flowchart of Project Related Complaints	49
Figure 9-2. Grievance Redress Mechanism Flowchart of Worker Complaints.....	49
Figure 10-1. Submissions Periods for ESMR, Project Progress Report and Grievance Register during SEP Implementation	52



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List of Abbreviations

ACE	: ACE Consulting and Engineering Inc.
AF	: Additional Financing
AFAD	: Disaster and Emergency Management Presidency
ÇİMER	: Presidency's Communication Centre
CLO	: Community Liaison Officer
CM	: Çilimli Municipality
DOÇEV	: Nature and Environment Foundation
E&S	: Environmental and Social
EA	: Environmental Assessment
EHS	: Environment, Health, and Safety
EHSS	: Environmental, Health, Safety and Social
EIA	: Environmental Impact Assessment
ESF	: Environmental and Social Framework
ESIA	: Environmental and Social Impact Assessment
ESMF	: Environmental and Social Framework
ESMP	: Environmental and Social Management Plan
ESMR	: Environmental and Social Monitoring Report
ESMS	: Environmental and Social Management System
ESS	: Environmental and Social Standard
EU	: European Union
FI	: Financial Intermediary
GBV	: Gender Based Violence
GPN	: Good Practice Note
GRM	: Grievance Redress Mechanism
GRS	: Grievance Redress Service
H&S	: Health and Safety
IFC	: International Finance Corporation
ILBANK	: ILBANK A.Ş.
İŞKUR	: Düzce Turkish Employment Agency
km²	: Square kilometer
L/s	: Liter per Second
LARPF	: Land Acquisition and Resettlement Policy Framework
m	: meter
MEUCC	: Ministry of Environment, Urbanization and Climate Change
NGO	: Non-Governmental Organizations
OG	: Official Gazette



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OHS	: Occupational Health and Safety
OIP	: Other Interested Party
OP	: Operational Policy
PAP	: Project Affected People
PDEUCC	: Provincial Directorate of Environment, Urbanization and Climate Change
PIF	: Project Identification File
PIU	: Project Implementation Unit
PTT	: Post, Telegraph and Telephone Administration
RAP	: Resettlement Action Plan
SCP	: Sustainable Cities Project
SEA/SH	: Sexual Exploitation and Abuse/Sexual Harassment
SEDAŐ	: Sakarya Electricity Distribution Corporation
SEP	: Stakeholder Engagement Plan
SHW	: General Directorate of State Hydraulic Works
SUEN	: Turkish Water Institute
TBD	: To Be Determined
TEMA	: The Turkish Foundation for Combating Erosion, Reforestation
TMMOB	: The Union of Turkish Engineer and Architect Chambers
TÜÇEV	: Environment Protection Foundation of Türkiye
TÜRÇEP	: Türkiye Environment Platform
TurkStat	: Turkish Statistical Institute
UNECE	: United Nations Economic Commission for Europe
WB	: World Bank
WBG	: World Bank Group
WHO	: World Health Organization
YİMER	: Foreigners Communication Center



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Glossary

- Grievance Redress Mechanism (GRM)** : An accessible and inclusive system, process, or procedure that receives and acts upon complaints and suggestions for improvement in a timely fashion facilitates the resolution of concerns and grievances arising in connection with a project. It ensures that complaints and grievances are addressed through a transparent and impartial process.
- Project Affected People (PAP)** : Those are likely to be affected by the Project because of actual impacts or potential risks to their physical environment, health, security, cultural practices, well-being, or livelihoods. These stakeholders may include individuals or groups, including local communities.
- Project Implementation Unit (PIU)** : This unit will be established at the level of municipalities/utilities for a sub-project financed by ILBANK through International Financial Institutions and responsible for project implementation.
- Project** : Çilimli Water, Storm Water and Sewerage Network Construction Project (Project) consists of the construction of 18,016 m of water network, 15,560 m of stormwater network and 28,163 m of sewerage network in Ulucami Neighborhood; and also 10,105 m of the stormwater network on Düzce Street that passes through Ulucami, Şerefiye, Mahırađa and Topçular neighborhoods; making in total of 71,844 m of water, sewerage and stormwater network in the Çilimli District, Düzce Province, Türkiye.
- Stakeholder Engagement Plan (SEP)** : A plan which encompasses planned stakeholder consultation activities and the process of stakeholder engagement.
- Stakeholders** : Persons or groups who are directly or indirectly affected by a project and those who may have interests in a project and/or the ability to influence its outcome, either positively or negatively. Stakeholders may include locally affected communities or individuals and their formal and informal representatives, national or local government authorities, politicians, religious leaders, civil society organizations and groups with special interests, the academic community, or other businesses.
- Stakeholder Engagement** : Continuing and iterative process, the Borrower identifies, communicates and facilitates a two-way dialogue with the people affected by its decisions and activities and others interested in the implementation and outcomes of its decisions and the Project.
- Vulnerable/Disadvantaged Groups** : Population within a country that has specific characteristics that make it at a higher risk of needing humanitarian assistance than others or being excluded from financial and social services; People who, under gender, ethnicity, age, physical or mental disability, economic disadvantage, or social status, maybe more adversely affected by resettlement than others and may be limited in their ability to claim or take advantage of resettlement assistance related development benefits.



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Executive Summary

ILBANK A.ř. (ILBANK) is implementing the Sustainable Cities Project (SCP) with technical and financial support from the World Bank (WB) and European Union (EU). The Project assists cities through (a) planning for sustainable infrastructure service needs through more comprehensive and integrated municipal planning; (b) developing capital investment plans linked to urban plans to mobilize long-term financing that is essential in responding to investment priorities, and (c) financing infrastructure service requirements. The objective is to improve the planning capacity of and access to targeted municipal services in participating municipalities and utilities.

The Project will involve the construction and operation of a 18,016 m of water network, 15,560 m of stormwater network and 28,163 m of sewerage network in Ulucami Neighborhood of Çilimli District; and also 10,105 m of the stormwater network on Düzce Street that passes through Ulucami, řerefiye, Mahırađa and Topçular neighborhoods; making in total of 71,844 m of water, sewerage and stormwater network. The Project Owner is Çilimli Municipality. The Project will be constructed on existing roads in the zoning plan, and no expropriation/resettlement will occur in relation to the Project based on information provided by Çilimli Municipality (CM).

This Stakeholder Engagement Plan (SEP) has been prepared by ACE Consulting and Engineering Inc. (ACE) to encompass planned stakeholder consultation activities and the process of stakeholder engagement in compliance with World Bank (WB) Safeguard Policies, including Operational Policies (OPs) (i.e., WB OP 4.01 - Environmental Assessment and WB's 2010 Policy on Access to Information), Environmental and Social Management Framework (ESMF) (including Stakeholder Engagement Framework) of ILBANK for SCP-II AF and Turkish legislation. This SEP presents project description, national legislation, and international standards applicable to the stakeholder engagement; previous public/stakeholder consultation and disclosure activities; stakeholder identification; stakeholder engagement plan; roles and responsibilities; grievance redress mechanism and monitoring/reporting.

The aim of this SEP is to establish a continuous involvement process between the Project Owner, CM, and the stakeholders who may be affected or have an interest in the Project. The plan seeks to promote active participation and engagement of all project stakeholders throughout the entire Project's life, including preconstruction, land preparation, construction, and operation phases.

Upon completing the Environmental and Social Management Plan (ESMP) and the SEP, consultation meetings with stakeholders and local non-governmental organizations (NGOs) are mandatory for Category B subprojects, following the guidelines of WB OP 4.01 and the SCP-II AF's ESMF. Records of registration forms and detailed meeting minutes will be maintained, but personal data will be anonymized to comply with the Personal Data



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Protection Law. Additionally, all documents related to stakeholder activities, such as newspaper advertisements, participant lists, meeting minutes, and sample brochures, will be included in the SEP.

In addition, addressing and managing grievances is an essential part of an effective stakeholder engagement strategy. Past experiences have shown that misunderstandings often lead to grievances, but proactive and consistent engagement with communities can prevent or minimize such issues. Therefore, a project-specific Grievance Redress Mechanism (GRM) will be implemented by CM/Project Implementation Unit (PIU) throughout the Project's lifespan, encompassing pre-construction, construction, and operation phases.

During the construction and operation stages of the Project, both CM and the Contractor will carry out stakeholder engagement activities. The Supervision Consultant will support CM and the Contractor in ensuring the successful execution of these SEP activities, and they will be recognized for their effective implementation.

This project is exempt from an Environmental Impact Assessment (EIA) study according to the repealed Turkish EIA Regulation (Official Gazette (OG) numbered 29186 and dated 25.11.2014) and is classified as a Category B Project according to the WB OP 4.01. The EIA Exemption Letter issued by Düzce Provincial Directorate of Environment, Urbanization and Climate Change (PDEUCC) for the Project based on the repealed EIA Regulation is provided in Annex-1. This letter is still valid according to the latest EIA Regulation (OG numbered 31907 and dated 29.07.2022) as the conditions for the exemption have not changed.



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1 Introduction

1.1 Overview

This Stakeholder Engagement Plan (SEP) has been prepared for ilimli Water, Stormwater and Sewerage Network Construction Project (“The Project”) to be carried out under the Sustainable Cities Project-II - Additional Financing (SCP-II-AF) in ilimli District of Düzce Province and financed through World Bank (WB) as lender and ILBANK A.Ő. (ILBANK) as borrower.

ILBANK is the principal executive body of the Project acting as a financial intermediary as Borrower; whereas, WB and European Union (EU) will provide technical and financial support as Lenders. ilimli Municipality (CM) is both the beneficiary and the executing organization of the Project. CM is responsible for the design and feasibility studies. The Project will be managed by CM, under the guidance and supervision of ILBANK. ILBANK will also be responsible for construction supervision and work closely with CM.

This SEP includes the identification of stakeholders, their planned consultation activities, and the engagement process. This SEP is prepared in compliance with WB Safeguard Policies, including OPs (i.e., OP 4.01 and WB’s 2010 Policy on Access to Information), ESMF (including Stakeholder Engagement Framework) of ILBANK for SCP-II AF and Turkish legislation.

This SEP aims to establish and maintain a dialogue between CM and the stakeholders, affected communities, and groups of interest to successfully manage the environmental and social (E&S) impacts/risks for the construction and operation phases of the Project.

This SEP provides the stakeholder engagement framework to achieve the project objectives and operation. This SEP enhances the implementation of the Environmental and Social Management Plan (ESMP), by considering the stakeholders’ concerns.

CM has proposed a water, storm water and sewerage network construction project as part of the SCP-II –AF Group 4 to serve the ilimli District. The Project aims to provide integrated and sustainable management of water resources, to improve the quality of water and wastewater services, to ensure access to safe drinking water, to protect water resources, to improve stormwater services. ACE has been assigned as Environmental and Social (E&S) Consultant to prepare environmental and social impact and risk assessment study reports for this Project.

1.2 Scope of SEP

This SEP aims to ensure that relevant, timely, and accessible information is provided to all stakeholders of the Project (including the direct and indirect stakeholders, direct and contracted



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workers of the Project, other interested parties) during the preparation and implementation of this Project.

The specific objectives of the SEP are as follows:

- to identify direct and indirect stakeholders, and other interested parties and to develop and maintain a timely, continuous, accurate and transparent communication strategy and maintain a constructive relationship with all stakeholders through a well-organized approach, throughout the Project,
- to identify the nature of stakeholder interest and support for the project and to enable stakeholders' views to be taken into account in project design and environmental and social (E&S) mitigation measures,
- to promote and provide means for effective and inclusive engagement with stakeholders and other interested parties throughout the project life cycle on issues that could potentially create an impact,
- to provide stakeholders with full information of the project and potential E&S risks and impacts in a timely, understandable, accessible format
- to set out the structure of an accessible and inclusive grievance redress mechanism (GRM) for the stakeholder and the public and allow the PIU to respond to and resolve such grievances and issues raised.



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2 Environmental Policy and Legislation Framework

This SEP preparation is based on the relevant Turkish legislation, relevant WB Safeguard Policies, including OPs (i.e., WB OP 4.01 and WB’s 2010 Policy on Access to Information), and ESMF of ILBANK prepared for SCP-II AF (including Stakeholder Engagement Framework) and Land Acquisition and Resettlement Policy Framework (LARPF). Moreover, it should be noted that during the implementation of the Project, the most stringent among national legislation and WB standards will be complied and also the most up-to-date legislation will be considered.

2.1 National Framework

2.1.1 *The Constitution of the Republic of Türkiye*

The Constitution of the Republic of Türkiye is the fundamental document in respect to guaranteeing citizens’ freedom of thought and opinion. The relevant articles are as following in particular:

- “Everyone is equal before the law regardless of distinction as to language, race, colour, gender, political opinion, philosophical belief, religion or any similar reasons. Men and women have equal rights which are the obligation to be ensured exist in practice by the government. Measures taken for this purpose shall not be interpreted as contrary to the principle of equality.” (Article 10)
- “No one shall be compelled to reveal their thoughts and opinions for any reason or purpose; nor shall anyone be blamed or accused because of his/her thoughts and opinions.” (Article 25)
- “Everyone has the right to express and disseminate his/her thoughts and opinions by speech, in writing or pictures, or through other media, individually or collectively. This freedom includes receiving or imparting information or ideas without interference from official authorities. This provision shall not preclude subjecting transmission by radio, television, cinema, or similar means to a licensing system.” (Article 26).
- “Citizens and foreigners residing in Türkiye, with the condition of observing the principle of reciprocity, have the right to apply in writing to the competent authorities and to the Grand National Assembly of Türkiye about the requests and complaints concerning themselves or the public” (Article 74).

2.1.2 *The Law on the Right to Information*

Everyone has the right to give information on the activities of public institutions and professional organizations, which qualify as public institutions. The procedure and the basis of the right to information according to the principles of transparency, equality and impartiality are regulated in the Right to Information Law No: 4982 (OG No. 25269, dated 24.10.2003).



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2.1.3 *The Law on Use of the Right to Petition*

Turkish Republic citizens have the right to petition the Turkish Grand National Assembly and the public authorities for their requests and complaints concerning themselves or the public according to the Article 3 of the Law on Use of the Right to Petition (OG dated 01.11.1984 and numbered 3071).

2.1.4 *The Law on the Protection of Personal Data*

The personal information to be used in line with the project is secured by the Law on the Protection of Personal Data (OG numbered 29677 and dated 07.04.2016) to protect the fundamental rights in the processing of personal data and freedoms of individuals. The purpose of this Law is to protect the fundamental rights and freedoms of individuals, especially the privacy of private life, in the processing of personal data, and to regulate the obligations of natural and legal persons who process personal data and the procedures and principles to be followed. In accordance with the law, personal data recorded cannot be shared with third parties.

2.1.5 *Comparison of EIA Regulation and WB OP 4.01*

The Turkish EIA procedures are, with some exceptions, in line with the WB's Environmental Assessment (EA) policies. The primary exceptions are in project categorization, content of EA and public consultation. Some subprojects covered by Turkish Annex II fall within the WB Category A. For example, where a significant new wastewater treatment plant (WWTP) is proposed for financing which, as a Category A project for the WB requires an ESIA, but under the Turkish EIA Regulation is identified as Annex II requiring a PIF, which after review and decision by the Ministry of Environment, Urbanization and Climate Change (MEUCC) may or may not require an EIA. Some subprojects that are not listed in either Annex I or Annex II of the Turkish EIA Regulation, such as a new WWTP servicing a population of less than 150,000 may under the WB policy be classified as Category B or even Category A project. The "pre-scoping" consultation, which is required by Turkish EIA Regulation for subprojects requiring an EIA, is largely equivalent to the first consultation required by WB for Category A subprojects. However, WB requires a consultation on draft EA for both Category A and Category B subprojects; there is no equivalent provision in the Turkish EIA Regulation. The Turkish EIA Regulation only requires announcement of the evaluation result together with the justification. On the other hand, WB has different consultation requirements for Category A and Category B projects. In line with the WB policies Category A projects require two (2) public consultations, one at the scoping stage (where typically the public will have the opportunity to comment on the Terms of Reference for the ESIA) and the second at the draft EA stage. For the Category B projects, in line with the OP 4.01, the draft EA should be made available to local NGOs and project affected groups. For Category B subprojects, the final ESMP report must be published on WB's website. For Category A sub-projects WB requires that the final approved ESIA report be made available to the public locally in addition to being published on WB's external website and submitted to the WB Board.



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2.2 International Framework

SEP follows the requirements of WB Safeguard Policies, including Operational Policies (OPs) that include environmental and social assessments of projects and other policies regarding environmental and social adverse impacts, and mitigation and prevention. Specific policies relevant to the Project are listed below:

- WB Environmental and Social Policies
- OP/BP 4.01 Environmental Assessment
- The World Bank Policy on Access to Information (July 2010)

WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) in Investment Project Financing involving Major Civil Works will be one of the key guidelines to be followed during the life of the Project for the effective maintenance of the GRM and the stakeholder engagement activities.

2.2.1 Operational Policies of the World Bank

OP 4.01 - Environmental Assessment

The main objectives and tasks of the OP/BP 4.01 Environmental Assessment are ensuring environmental and social sustainability of proposed projects, informing decision-makers about environmental and social risks and increasing transparency through stakeholder participation in decision making.

The World Bank Policy on Access to Information

The WB recognizes that transparency and accountability are of fundamental importance to the development process and to achieving its mission to alleviate poverty. Transparency is essential to building and maintaining public dialogue and increasing public awareness about the Bank's development role and mission. It is also critical for enhancing good governance, accountability, and development effectiveness. Openness promotes engagement with stakeholders, which, in turn, improves the design and implementation of projects and policies, and strengthens development outcomes. It facilitates public oversight of Bank-supported operations during their preparation and implementation, which not only assists in exposing potential wrongdoing and corruption, but also enhances the possibility that problems will be identified and addressed early on.



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3 Project Description

This chapter provides the project characteristics, location, and categorization.

3.1 Project Location

The Project is planned to be implemented in Çilimli District of Düzce Province in Türkiye. Düzce Province is in the Black Sea Region of Türkiye and surrounded by the Black Sea to the north, Sakarya Province to the west, Bolu Province to the south and Zonguldak provinces to the east. Düzce Province has a total of 405,131 residents (TurkStat 2022 data, www.tuik.gov.tr/) in its 8 districts that include Akçakoca, Cumayeri, Çilimli, Düzce, Gölyaka, Gümüşova, Kaynaşlı and Yığılca. Düzce Province has a surface area of 739.1 km². The location of Düzce Province, Çilimli District, and surrounding districts are shown in Figure 3-1.



Figure 3-1. Location of Çilimli District

Çilimli District has a total of 19,648 inhabitants (TurkStat 2022 data, www.tuik.gov.tr/) in its 7 neighborhoods and 20 villages with a surface area of 100 km² and an average of 222 m elevation from sea level. Akçakoca District surrounds Çilimli District to the north, Cumayeri and Gümüşova Districts to the west, Gölyaka District to the south, and Düzce District to the east. The satellite view of Çilimli District is shown in Figure 3-2.



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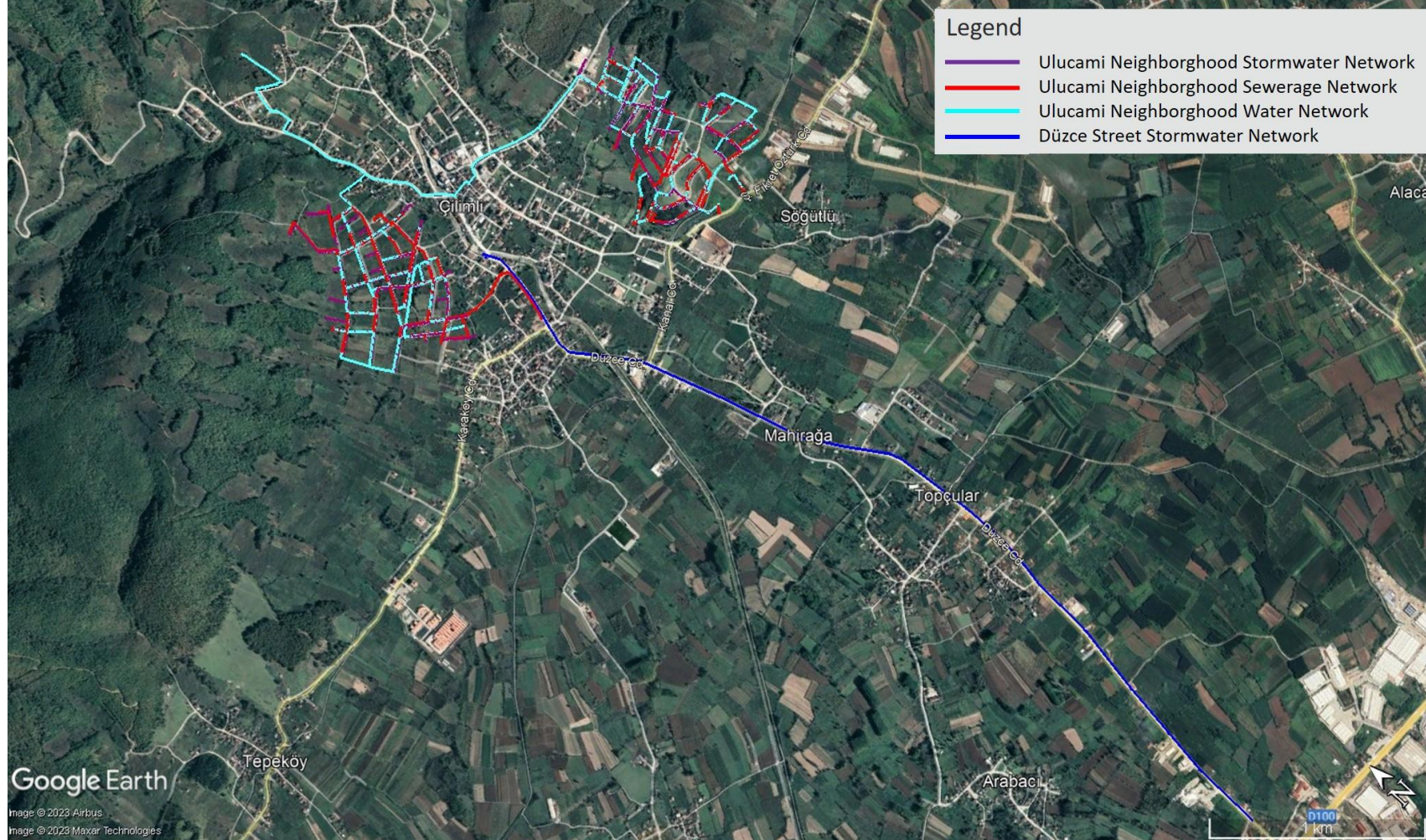


Figure 3-3. Distribution of Pipe Network of the Project



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The exact number of employees who will work during the construction phase will be determined after tender phase. It is expected that around 20 people will work during the construction phase. There will be no additional employees who will work continuously during the operation phase, but there will be workers in the field in case of maintenance and repair work. The work area of construction phase will include camp facilities, dining hall, dormitory (if necessary), hygienic areas, and office and maintenance areas for machinery and equipment. The location of the camp area will be an area owned by Çilimli Municipality and be used only for the Project purposes.

The approximate duration of project phases is 6-9 months for supervision consultant selection for design review and revisions; 4-6 months for bid preparation, bidding and bid evaluation; and 18 months for contract signing and construction and 6-9 months for defect reporting period.

The responsible parties of the project are the Project Management Unit (PMU) of ILBANK implementing the Project as Borrower, WB and EU providing technical and financial support as Lenders, CM, who is the Project Owner, in other words, the Sub-borrower of the project, the Contractor to be awarded for the project activities, the Environmental and Social (E&S) Consultant, the ACE Consulting and Engineering Inc., who is responsible for preparing the environmental and social impact and risk assessment study reports, i.e. ESMP and SEP and also Supervision Consultant, who will be selected by tender process to be opened by Çilimli Municipality and approved by ILBANK, assisting the Çilimli Municipality.

This project is exempt from an Environmental Impact Assessment (EIA) study according to the repealed Turkish EIA Regulation (Official Gazette (OG) numbered 29186 and dated 25.11.2014) and is classified as a Category B Project according to the WB OP 4.01. The EIA Exemption Letter issued by Düzce Provincial Directorate of Environment, Urbanization and Climate Change (PDEUCC) for the Project based on the repealed EIA Regulation is provided in Annex-1. This letter is still valid according to the latest EIA Regulation (OG numbered 31907 and dated 29.07.2022) as the conditions for the exemption have not changed.

A site reconnaissance visit was conducted on 02.11.2021 and 26.04.2022 together with a CM representative in Ulucami neighborhood and Düzce Street. Photos taken during the site visit showing roads, where water network will be constructed are presented in Figure 3-4, Figure 3-5 and Figure 3-6.



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Figure 3-4. Photographs from Ulucami Neighborhood – western part



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Figure 3-5. Photographs from Ulucami Neighborhood – eastern part



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Figure 3-6. Photographs from Düzce Street



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4 Previous Stakeholder Engagement Activities

The Project aims to provide integrated and sustainable management of water resources, to improve the quality of water and wastewater services, to ensure access to safe drinking water, to protect water resources, to improve stormwater services. Within the scope of the Project, an ESMP has been prepared to evaluate the E&S impacts/risks and define associated mitigation measures.

Water, storm water and sewerage network construction projects do not fall within the scope of the EIA Regulation; therefore, a Public Information and Participation Meeting is not mandatory. Even if not required by national regulation, for all Category B subprojects proposed for WB financing, the Borrower is required to consult subproject-affected groups and NGOs about the subproject's environmental and social aspects during the EA via at least one consultation meeting with affected groups and local NGOs and take their view into account in compliance with WB OP 4.01. The Borrower is obliged to initiate such consultations as early as possible. In addition, the Borrower is required to consult with such groups throughout project implementation as necessary to address EA-related issues that affect them.

4.1 Consultation Meetings with the Municipality and Site Visits during Preparation of the ESMP

The Project site was visited on 02.11.2021 and 26.04.2022 by ACE experts. A meeting was held with Civil Works Director from the CM in the Municipality building. The CM representative was informed about ACE's job description and process of the preparation of ESMP and SEP documents and the scope of studies to be performed. Photos taken during the site visit are presented in Figure 3-4, Figure 3-5 and Figure 3-6.

In addition, phone interviews were conducted on 20.10.2022 with the headmen of Ulucami neighborhood and on 07.09.2023 with the headmen of Mahırağa and Topçular neighborhoods. The headmen of the neighborhood was informed about the project and the information about social baseline of the neighborhood were discussed.

Based on phone interview conducted with the headmen of Ulucami, Mahırağa and Topçular neighborhoods; the following information are gathered:

- There are vulnerable/disadvantaged individuals/groups in the mentioned neighborhoods as given in Table 5-4
- The age distribution in Ulucami, Mahırağa and Topçular neighborhoods is mostly between 30-60, between 30-50 and between 30-40, respectively.
- Livelihoods are agriculture, livestock and industry sectors; the average monthly income in the neighborhoods varies between 10,000-15,000 Turkish Lira; and people living in the neighborhoods are usually owners of their houses.



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- People tend to work in the private sector and in their own businesses.
- There are two kindergartens, one primary school, one secondary school, one high school and one university (2-years) in Ulucami neighborhood; there are one kindergarten, one primary school, one secondary school, two high schools in Topçular neighborhood; there are no schools within the borders of Mahırađa neighborhood.

4.2 Public/Stakeholder Consultation Meeting

A stakeholder consultation meeting was conducted on 4th of January 2024 after the submission of the draft ESMP of the Project to ILBANK/WB and its approval. Minutes of meeting and other information related to the meeting are presented in Annex 6.



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5 Stakeholder Identification and Analysis

In line with the definitions of international standards, this SEP recognizes a stakeholder as any individual, organization, or group that is potentially affected by the Project or that has an interest in the Project and its impacts.

The purpose of stakeholder identification is to determine and prioritize the project stakeholders for consultation that may be affected (either directly or indirectly positively or negatively) by the Project or that have an interest in the Project but are not necessarily directly impacted by it.

According to TurkStat, the population of Çilimli District is 19,648 in 2022. This population consists of 11,282 male and 8,366 female. As a percentage, 57.42% are male, and 42.58% are female. The age and gender distribution of the district are given in Table 5-1 and Figure 5-1.

Table 5-1. Age and Gender Data of Çilimli District

Age Group	Male	Female	Male (%)	Female (%)
0-4	478	468	2.43	2.38
5-9	568	499	2.89	2.54
10-14	577	511	2.94	2.60
15-19	556	461	2.83	2.35
20-24	739	532	3.76	2.71
25-29	906	523	4.61	2.66
30-34	936	539	4.76	2.74
35-39	1,056	566	5.37	2.88
40-44	1,070	635	5.45	3.23
45-49	997	538	5.07	2.74
50-54	808	562	4.11	2.86
55-59	752	596	3.83	3.03
60-64	607	573	3.09	2.92
65-69	517	499	2.63	2.54
70-74	348	375	1.77	1.91
75-79	188	240	0.96	1.22
80-84	121	148	0.62	0.75
85-89	50	65	0.25	0.33
90+	8	36	0.04	0.18

Source: TurkStat 2022 data



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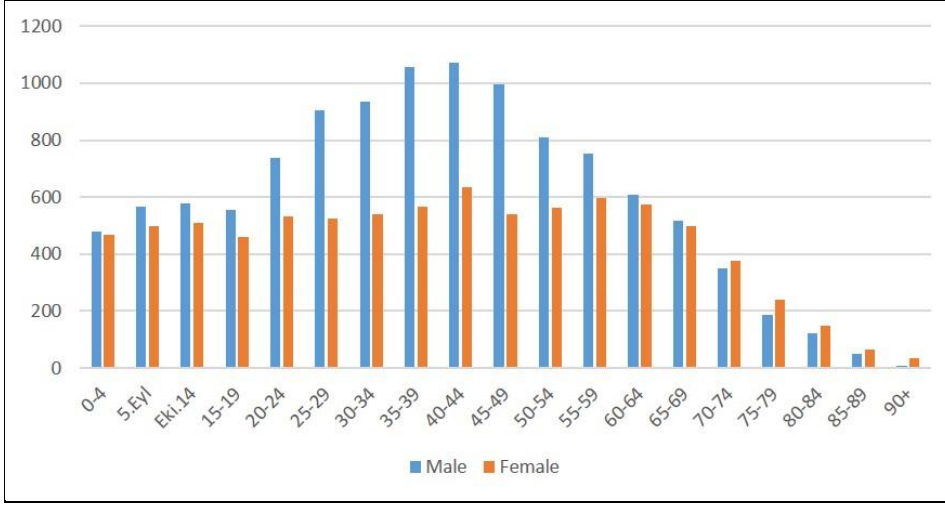


Figure 5-1. Age and Gender Distribution of Çilimli District

Source: TurkStat 2022 data

The migration statistics in Düzce Province between the years 2016-2022 is given in Table 5-2.

Table 5-2. Immigrants and emigrants by citizenship in Düzce Province, 2016-2022

Year	Total population			Immigrants			Emigrants			Net migration
	Total	Turkish Republic citizens	Foreign nationals	Total	Turkish Republic citizens	Foreign nationals	Total	Turkish Republic citizens	Foreign nationals	
2022	405,131	397,798	7,333	1,660	500	1,160	1,290	377	913	370
2021	400,976	393,998	6,978	1,632	523	1,109	742	267	475	890
2020	395,679	389,471	6,208	1,111	489	622	983	191	792	128
2019	392,166	385,831	6,335	1,722	441	1,281	1,236	261	975	486
2018	387,844	381,909	5,935	2,897	542	2,355	925	299	626	1,972
2017	377,610	373,616	3,994	1,780	451	1,329	714	293	421	1,066
2016	370,371	366,744	3,627	2,214	411	1,803	525	196	329	1,689

Source: TurkStat, International Migration Statistics, 2016-2022

The Project will be mostly realized in Ulucami neighborhood and will pass through Şerefiye, Mahırağa and Topçular neighborhoods. The distribution of population in these neighborhoods is given in Table 5-3.



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Table 5-3. Population Distribution in Project Neighbourhoods

Neighborhoods	Male	Female	Total
Ulucami	1,030	994	2,024
Şerefiye	3,292	590	3,882
Topçular	518	538	1,056
Mahırağa	164	171	335

The major communities potentially to be affected by the Project are residents in Ulucami, Şerefiye, Mahırağa and Topçular neighborhoods. These neighborhoods and the Project's area of influence are shown in Figure 5-2.

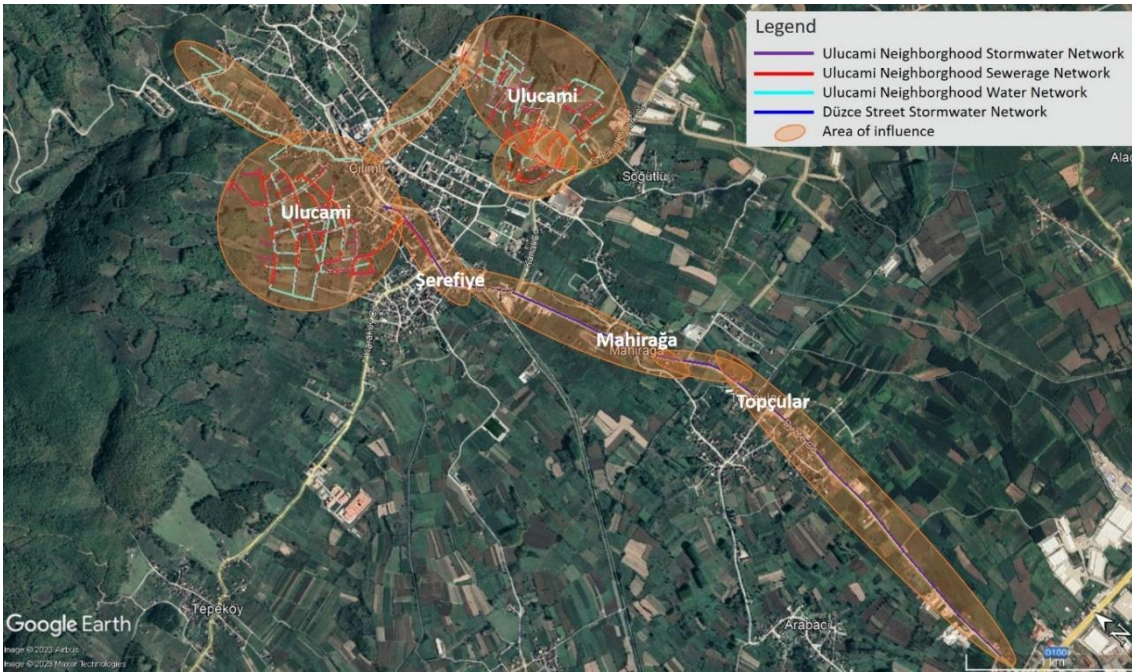


Figure 5-2. Neighborhoods Where the Major Communities Potentially to be affected by the Project and the Project's Area of Influence

The following categories of stakeholders have been identified as being affected by or potentially interested in the Project:

- Affected stakeholders,
- National governmental and NGOs,
- Local governmental organizations and NGOs,
- Local businesses and universities,
- Local Media.

In the stakeholder identification process, the dynamics between the stakeholders, the risks and opportunities of being involved in the project are taken into account. The basis of



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stakeholder identification is the level of interest and interaction with the project. Accordingly, stakeholders will be gathered in the following categories:

- Affected Parties (Directly and/or Indirectly)
- Other Interested Parties (OIPs)
- Vulnerable/Disadvantaged groups/individuals

The objective of stakeholder identification is to determine which stakeholders may be directly or indirectly affected (“affected parties”) or have an interest in the Project (“other interested parties”) and Vulnerable/Disadvantaged Individuals/Groups. For stakeholder engagement to be effective, it is necessary to determine who the stakeholders are, to understand their needs and expectations for engagement, and their priorities and objectives in relation to the Project.

Directly Affected Parties/Stakeholders:

- Local residents (potentially PAP including landowners/users),
- Public administrations directly involved at national, provincial and district level,
- Legal or illegal users of the project area.

Indirectly Affected Parties/Stakeholders:

- Residents living outside the project area in Çilimli District,
- Public administrations indirectly involved at national, provincial and district level,

Other Interested Parties:

- National governmental organizations and NGOs,
- Local governmental organizations and NGOs,
- Local businesses and universities,
- Local Media.

Vulnerable/Disadvantaged Individuals/Groups

As part of the stakeholder identification process, it is also essential to identify individuals and groups differentially or disproportionately affected by the Project because of their disadvantaged or vulnerable status. The potential vulnerable/disadvantaged groups are as follows:

- Households with physically and / or mentally disabled family members,
- People with chronic diseases,
- Elderly people over 70 years of age who live alone and in need of care,



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- Female-headed households,
- Households where the head of the household is a child,
- Households with low or no income, and
- Refugee households.

Based on information provided by the headmen during phone interviews, there are vulnerable/disadvantaged individuals/groups in Ulucami, Mahırağa and Topçular neighborhoods. The list of these groups is given in Table 5-4. Social services, district governorship, and headmen look after these groups if they apply to these institutions. These groups need financial aid, supplies, and shelter.

Table 5-4. Vulnerable/Disadvantaged Individuals/Groups in the Neighbourhoods

Type	Ulucami	Mahırağa	Topçular
People who live with the assistance of others	5 people	1 person	None
Households with low or no income	5 people	5 households	25 households
Elderly people over 70 years of age	5-6 people	1 household	10 households
Female headed households	1-2 people	3-4 households	2 households
Physically handicapped people	2-3 people	1 person	3 people
Mentally handicapped people	3-4 people	1 person	3 people

In this respect, a comprehensive list of the stakeholders is given in Table 5-5.

Table 5-5. Comprehensive List of the Stakeholders Identified for the Project

Stakeholder Category	Level	Stakeholder Group	Definitive Stakeholders	Specific Interest/Relevance
Directly Affected Stakeholders	Local	Residential Areas/Local Communities/ Potentially Project Affected People/	Ulucami, Şerefiye, Mahırağa and Topçular Neighborhoods	<ul style="list-style-type: none"> - Overview of E&S impacts - Community engagement for assessing the effectiveness of mitigation measures - Cooperation to maximize benefits and planning for local employment and the supply of goods and services - Ensuring that vulnerable/disadvantaged individuals/groups have access to sufficient information about the Project, ensuring that they benefit equally from the Project



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Stakeholder Category	Level	Stakeholder Group	Definitive Stakeholders	Specific Interest/Relevance
Indirectly Affected Stakeholders	National	Ministries and Relevant Central Authorities	MoEUCC	<ul style="list-style-type: none"> - National and regional planning and development - Project related permitting processes, mitigation measures and implementation - Policy formulation - Interaction between parties - Management of cumulative Impacts
			Ministry of Agriculture and Forestry	
			Ministry of Culture and Tourism	
			Ministry of Energy and Natural Resources	
			Ministry of Foreign Affairs	
			Ministry of Labor and Social Security	
			General Directorate of Environmental Management	
			General Directorate of State Hydraulic Works (SHW)	
			General Directorate of Infrastructure and Urban Transformation Services	
			General Directorate of Environmental Impact Assessment, Permission, and Inspection	
			General Directorate of Environmental Management	
			General Directorate of Spatial Planning	
			General Directorate of Highways	
			General Directorate of Water Management	
			Ministry of Interior Disaster and Emergency Management Presidency (AFAD)	
Turkish Water Institute (SUEN)				
Public Tender Authority				
Other Interested Parties	National	NGOs	Chamber of Environmental Engineers	<ul style="list-style-type: none"> - Engagement with environmental, health and safety (EHS) and social impacts/risk mitigations for the Project
			Environment Foundation of Türkiye	
			Nature and Environment Foundation (DOÇEV)	
			Environment Protection Foundation of Türkiye (TÜÇEV)	
			Nature Association (Doğa Derneği)	
			Türkiye Environment Platform (TÜRÇEP)	
			Water Foundation	
			Chamber of City Planners Düzce Branch	
	Other relevant national NGOs			
	Local	Governmental / Local Authorities and Agencies	Governorship of Düzce	<ul style="list-style-type: none"> - Project related permitting processes, - Coordination of project activities and processes, - Management of environmental and social impacts/risks (waste, wastewater) and mitigation measures
			Düzce Metropolitan Municipality	
			Kocaeli Regional Directorate of Cultural Heritage Preservation Board	
			Düzce Provincial Directorate of Environment, Urbanization and Climate Change (PDEUCC)	
			Düzce Municipality Water and Sewerage Directorate	



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Stakeholder Category	Level	Stakeholder Group	Definitive Stakeholders	Specific Interest/Relevance
			Düzce Provincial Directorate of Agriculture and Forestry	<ul style="list-style-type: none"> - Policy formulation - Interaction between parties - Emergency preparedness and coordination - Planning of social responsibility/social development projects
			Chamber of Commerce and Industry	
			Çilimli Municipality	
			District Governor of Çilimli	
			Düzce Provincial Directorate of AFAD	
			Düzce Provincial Special Administration Directorate of Environment Protection and Control	
			Mukhtar of Ulucami, Şerefiye, Mahırağa and Topçular Neighborhoods	
			Düzce Turkish Employment Agency (İŞKUR)	<ul style="list-style-type: none"> - Construction and operation activities within their scope of responsibilities
			General Directorate of Highways 4 th Regional Directorate - Ankara	
			Provincial Directorate of Turk Telecom	
			55 th Regional Directorate of SHW	
			Sakarya Electricity Distribution Corporation (SEDAŞ)	
			General Directorate of Post and Telegraph Directorate of Türkiye (PTT)	
			Düzce Irrigation Union	
			Düzce Provincial Agency of the Union of Turkish Engineer and Architect Chambers (TMMOB)	
			Provincial Representative of the Turkish Foundation for Combating Erosion, Reforestation and the Protection of Natural Habitats (TEMA)	
			TÜRÇEP West Black Sea Environment Platform	
			Trade Unions	
			Düzce City Council	
			Organic Agriculture and Apiculture Development Association Around Duzce Province	
Other relevant local NGOs	<ul style="list-style-type: none"> - Supply of goods and services related to the Project 			
Business Enterprises		Business enterprises located in the Project area		
Universities		Düzce University	<ul style="list-style-type: none"> - Technical consultancy 	
			Local Media	<ul style="list-style-type: none"> - Project information disclosure to the stakeholder
			Düzce Journalists' Association	
Vulnerable/ Disadvantaged Individuals/ Groups	Local	Vulnerable/ Disadvantaged Individuals/ Groups	<ul style="list-style-type: none"> • Households with physically and / or mentally disabled family members, • People who live with the assistance of others, 	<ul style="list-style-type: none"> - Overview of E&S impacts - Community engagement for assessing the



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Stakeholder Category	Level	Stakeholder Group	Definitive Stakeholders	Specific Interest/Relevance
			<ul style="list-style-type: none">• Households with low or no income,• Elderly people over 70 years of age who live alone and in need of care,• Female-headed households.	effectiveness of mitigation measures - Cooperation to maximize benefits and planning for local employment and the supply of goods and services - Ensuring that vulnerable/disadvantaged individuals/groups have access to sufficient information about the Project, ensuring that they benefit equally from the Project



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6 Stakeholder Engagement Program

The SEP is a control mechanism that ensures the implementation of key principles during the project. The engagement activities will be scheduled in a manner to ensure maximum involvement of relevant stakeholders. To maximize stakeholder engagement, it prevents disruption of local stakeholders' daily work and regulates the timing and number of engagement activities. Accordingly, recording the findings and feedback together in accordance with all engagement activities, sharing them with the responsible parties, and following the process are essential. Also, engagement activities need to be culturally appropriate, provided equal access to relevant stakeholders, and enable their feedback. Ultimately, all engagement activities are in accordance with the project-specific SEP schedule and parallel to the commitments made in ESMP.

Upon completion of the ESMP and SEP, consultation meetings with stakeholders and local NGOs are required for Category B subprojects in accordance with WB OP 4.01 and SCP-II AF's ESMF. Registration forms and full meeting minutes of those attending the consultations will be recorded, but not made publicly available as an appendix to the SEP. While the SEP is being announced, the relevant lines containing personal data will be blurred considering the Personal Data Protection Law. All supporting documents for stakeholder activities (newspaper advertisements, participant list, meeting minutes, and sample brochure) will be included in the SEP.

Considering the potential vulnerable/disadvantaged individuals/groups, the summary of project stakeholder needs is given in Table 6-1.

Table 6-1. Project Stakeholder Needs

Community	Stakeholder group	Key characteristics	Language needs	Preferred notification means (e-mail, phone, radio, letter)	Specific needs (accessibility, large print, childcare, daytime meetings)
Ulucami, Şerefire, Mahırağa and Topçular Neighborhoods	People who live with the assistance of others	5 people in Ulucami, 1 person in Mahırağa Number of people TBD for Şerefıye	Official language	Written information, radio	Graphics, education on process
	Households with low or no income	5 people in Ulucami, 5 households in Mahırağa, 25 households in Topçular Number of people TBD for Şerefıye neighborhood	Official language	Written information, radio	Graphics, education on process



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Community	Stakeholder group	Key characteristics	Language needs	Preferred notification means (e-mail, phone, radio, letter)	Specific needs (accessibility, large print, childcare, daytime meetings)
	Elderly people over 70 years of age	5-6 people in Ulucami, 1 household in Mahırağa, 10 households in Topçular Number of people TBD for Şerefiye neighborhood	Official language	Written information, radio	Graphics, education on process
	Female headed households	1-2 people in Ulucami, 3-4 households in Mahırağa, 2 households in Topçular Number of people TBD for Şerefiye neighborhood	Official language	Written information, radio	Child care for meetings—late afternoon preferred timing
	Persons with disability	2-3 people in Ulucami, 1 person in Mahırağa, 3 people in Topçular Number of disabled person TBD for Şerefiye	Official language and/or sign language	Written information, radio and/or face-to-face with competent person on sign language if possible	Accessibility i.e. providing transportation
	Other groups	Number of person TBD	Official language	Written information, radio Visit at their own places	Graphics, education on process

The final approved SEP will be disclosed by ILBANK to the stakeholders to inform on the potential benefits of the planned Project and the potential adverse impacts and associated mitigation measures through appropriate methods.

Communication and information throughout the construction and operation phases of the Project will be recorded through a sample for stakeholder engagement log given in Table 6-2 and will be conducted with the methods described in Table 6-3.



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Table 6-2. Sample Table for Stakeholder Engagement Log

Project Phase	Date and Location	Method used	Purpose of Activity	Target Stakeholders	Meeting Summary/ Key Issues Raised	Follow-up Actions	Information Shared/ Documents Disclosed and Consulted

The Consultation Form to be used during the stakeholder engagement process is provided as Annex-4 of this plan. Similar to GRM which is detailed in Chapter 9, follow-up actions will be clarified by managements of Project Implementation Unit (PIU) and/or Contractor. Subsequently, Consultation Form together with Stakeholder Engagement Log will be filled accordingly by Community Liaisons Officers (CLOs) to be assigned by CM as explained in Chapter 9. Then relevant consulted stakeholder is informed via phone call and/or e-mail by CLOs regarding the follow-up actions. Therefore, time periods to be adopted during GRM process will be also considered during consultation process as well.

The following measures can be considered for the vulnerable/disadvantaged stakeholders to ease their participation if needed:

- Providing translation for the refugees who do not understand/speak Turkish,
- Providing written materials related to Project information in larger fonts and in Braille system, when/where needed,
- Choosing accessible venues for the consultation events and/or providing transportation for the people in remote areas (for example in villages),
- Organizing small events or meetings for the vulnerable people depending on their sensitivity (for example a small meeting for deaf individuals accompanied by a sign language expert),
- Organizing the events/meetings or consultation processes with the vulnerable/disadvantaged individuals/groups in coordination with the relevant NGOs (if any) (for example, for physically disabled people, organizing the meeting/event with the help of Solidarity Association of Physically Disabled).



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Table 6-3. Stakeholder Engagement Program during the Preparation, Implementation and Construction and Operation Phases

Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
Preparation	<ul style="list-style-type: none"> Inform about project related E&S instruments (ESMP, SEP, etc.) 	<ul style="list-style-type: none"> Disclosure of full project related E&S instruments (ESMP, SEP, etc.) 	<ul style="list-style-type: none"> CM website Information boards at local mukhtar offices and project site 	Direct stakeholders	<ul style="list-style-type: none"> Before the start of construction activities (announcements will be made at least 15 days before the consultation event) 	<ul style="list-style-type: none"> Contractor Project Implementation Unit (PIU)
Preparation	<ul style="list-style-type: none"> Consult the authorities about relevant permissions before construction, during construction and during operation Collaborate with the authorities on emergency preparedness and response plan 	<ul style="list-style-type: none"> Up-to-date information on the Project for disclosure Consultation on permitting, environmental, occupational and social issues, Community management, Emergency preparedness and response collaboration 	<ul style="list-style-type: none"> Face to face meetings Email correspondence or other means Invitations to public/community meetings Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	Indirect stakeholders	<ul style="list-style-type: none"> Before the start of construction activities (at least 15 days before the consultation event) 	<ul style="list-style-type: none"> PIU Community Liaison Officer (CLO) (CM & Contractor) Supervision Consultant
Preparation	<ul style="list-style-type: none"> Deliver information regarding requirements and opportunities of local procurement and service provision Disclose information on Project, E&S aspects and associated impacts of which related to construction / operation activities 	<ul style="list-style-type: none"> Particular information on required goods and services Project information, E&S, construction / operation impacts and associated mitigation measures. Grievance Management 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) 	Direct stakeholders	<ul style="list-style-type: none"> At least 15 days before the project start 	<ul style="list-style-type: none"> Contractor PIU Supervision Consultant
Preparation	<ul style="list-style-type: none"> Inform the mukhtars about all aspects of Project-related information to include project timeline, and conditions that may affect daily routines that 	<ul style="list-style-type: none"> Project presentation document covering the nontechnical information of the Project Brochures covering information on the 	<ul style="list-style-type: none"> Periodic and needed face to face meetings Grievance forms Review grievances on an appropriate basis. 	Direct stakeholders	<ul style="list-style-type: none"> At least 15 days before the project start 	<ul style="list-style-type: none"> PIU Contractor Supervision Consultant



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
	<p>may occur during Project construction and operation, E&S impacts and mitigations (all of the impacts/risks identified, and mitigations measures described in the ESMP),</p> <ul style="list-style-type: none"> Assess complaints and feedback from residents 	<p>communication channels as well as a non-technical summary (NTS) of the Project including E&S issues regarding the Project</p> <ul style="list-style-type: none"> Consultation and grievance forms (Open & Close-Out) 	<ul style="list-style-type: none"> Stakeholder consultation meeting announcements 			
Preparation	<ul style="list-style-type: none"> Deliver information on the Project, working conditions and worker management including worker rights and OHS management addressed in the Project-specific E&S policy and other relevant ESMS documentation 	<ul style="list-style-type: none"> Employment contracts Through selected worker representatives ESMP, sub-management plans/procedures H&S-related announcements GRM forms and guidance Training documents/materials (i.e. presentations) 	<ul style="list-style-type: none"> Communicating relevant written documentation with the Project employees Induction and orientation trainings Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> At the time of recruitment 	<ul style="list-style-type: none"> PIU Contractor
Preparation	<ul style="list-style-type: none"> Deliver all aspects of project-related information to include project timeline and conditions that may affect daily routines that may occur during Project construction and operation, E&S impacts/risks and mitigations (all of the impacts and mitigations identified in the ESMP) Assess complaints and feedback from stakeholders 	<ul style="list-style-type: none"> Project information, E&S issues based on specific stakeholder groups in a suitable and understandable language/format 	<ul style="list-style-type: none"> Non-technical meetings-disclosure Face to face meetings Focus group discussions/ separate informative meetings for land issues Project Brochures Presentations 	Direct stakeholders OIPs	<ul style="list-style-type: none"> At least 15 days before the project start 	<ul style="list-style-type: none"> PIU Contractor Supervision Consultant
Preparation	<ul style="list-style-type: none"> As a response to concerns on the Project 	<ul style="list-style-type: none"> Particularly prepared documentation/materials as a response to concerns on the Project 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures 	OIPs	<ul style="list-style-type: none"> Before construction 	<ul style="list-style-type: none"> PIU Supervision Consultant



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
Preparation	<ul style="list-style-type: none"> Deliver Project-related information to further parties in interest in an appropriate manner 	<ul style="list-style-type: none"> Visual materials/advertisements on Project-related information (may be particularly prepared in consideration to any public concern on the Project) Video/audio records 	<ul style="list-style-type: none"> Presentations Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Online meetings 	OIPs	<ul style="list-style-type: none"> Before construction 	<ul style="list-style-type: none"> PIU
Preparation	<ul style="list-style-type: none"> Deliver updated E&S Performance of Project to the Lenders Comply with the WB requirements 	<ul style="list-style-type: none"> Semi-annual reports to be submitted to WB by ILBANK Outcomes of monitoring activities in a summary format 	<ul style="list-style-type: none"> Visual materials/advertisements to be published by local / national media agencies Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> Before construction 	<ul style="list-style-type: none"> PIU
Implementation & Construction	<ul style="list-style-type: none"> Inform about project related E&S instruments (ESMP, SEP etc.) 	<ul style="list-style-type: none"> Disclosure of full project related E&S instruments (ESMP, SEP etc.) 	<ul style="list-style-type: none"> CM website Information boards at local mukhtar offices and project site 	Direct stakeholders	<ul style="list-style-type: none"> During construction phase 	<ul style="list-style-type: none"> Contractor Project Implementation Unit (PIU)
Implementation & Construction	<ul style="list-style-type: none"> Consult the authorities about relevant permissions, during construction Collaborate with the authorities on emergency preparedness and response plan 	<ul style="list-style-type: none"> Up-to-date information on the Project for disclosure Consultation on permitting, environmental, occupational and social issues, Community management, Emergency preparedness and response collaboration 	<ul style="list-style-type: none"> Face to face meetings Email correspondence or other means Invitations to public/stakeholder meetings Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	Indirect stakeholders	<ul style="list-style-type: none"> During construction phase 	<ul style="list-style-type: none"> PIU Community Liaison Officer (CLO) (CM & Contractor) Supervision Consultant
Implementation & Construction	<ul style="list-style-type: none"> Deliver information regarding requirements and opportunities of local procurement and service provision 	<ul style="list-style-type: none"> Particular information on required goods and services Project information, E&S, construction / operation impacts and associated mitigation measures. 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) 	Direct stakeholders	<ul style="list-style-type: none"> During construction phase 	<ul style="list-style-type: none"> Contractor PIU Supervision Consultant



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
	<ul style="list-style-type: none"> Disclose information on Project, E&S aspects and associated impacts of which related to construction / operation activities 	<ul style="list-style-type: none"> Grievance Management 				
Implementation & Construction	<ul style="list-style-type: none"> Inform the mukhtars about all aspects of Project-related information to include project timeline, and conditions that may affect daily routines that may occur during Project construction and operation, E&S impacts and mitigations (all of the impacts/risks identified, and mitigations measures described in the ESMP), Assess complaints and feedback from residents 	<ul style="list-style-type: none"> Project presentation document covering the nontechnical information of the Project Brochures covering information on the communication channels as well as a non-technical summary (NTS) of the Project including E&S issues regarding the Project Consultation and grievance forms (Open & Close-Out) 	<ul style="list-style-type: none"> Periodic and needed face to face meetings Grievance forms Review grievances on an appropriate basis. Stakeholder consultation meeting announcements 	Direct stakeholders	<ul style="list-style-type: none"> During construction phase 	<ul style="list-style-type: none"> PIU Contractor Supervision Consultant
Implementation & Construction	<ul style="list-style-type: none"> Deliver information on the Project, working conditions and worker management including worker rights and OHS management addressed in the Project-specific E&S policy and other relevant ESMS documentation 	<ul style="list-style-type: none"> Employment contracts Through selected worker representatives ESMP, sub-management plans/procedures H&S-related announcements GRM forms and guidance Training documents/materials (i.e. presentations) 	<ul style="list-style-type: none"> Communicating relevant written documentation with the Project employees Induction and orientation trainings Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> Daily before the start of each shift during the construction phases 	<ul style="list-style-type: none"> PIU Contractor
Implementation & Construction	<ul style="list-style-type: none"> Deliver all aspects of project-related information to include project timeline and conditions that may affect daily routines that may occur during Project construction and operation , 	<ul style="list-style-type: none"> Project information, E&S issues based on specific stakeholder groups in a suitable and understandable language/format 	<ul style="list-style-type: none"> Non-technical meetings- disclosure Face to face meetings Focus group discussions/ separate informative meetings for land issues 	Direct stakeholders OIPs	<ul style="list-style-type: none"> During construction phase 	<ul style="list-style-type: none"> PIU Contractor Supervision Consultant



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
	E&S impacts/risks and mitigations (all of the impacts and mitigations identified in the ESMP) <ul style="list-style-type: none"> Assess complaints and feedback from stakeholders 		<ul style="list-style-type: none"> Project Brochures Presentations 			
Implementation & Construction	<ul style="list-style-type: none"> Inform on updated current Project status, associated project activities, potential E&S impacts of which depending on Project phase, Project E&S Management System (ESMS) including community HS management and emergency preparedness issues 	<ul style="list-style-type: none"> E&S issues Particularly prepared documentation/materials as a response to concerns on the Project 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	OIPs	<ul style="list-style-type: none"> Quarterly basis for the construction phase 	<ul style="list-style-type: none"> PIU Contractor Supervision Consultant
Implementation & Construction	<ul style="list-style-type: none"> As a response to concerns on the Project 	<ul style="list-style-type: none"> Particularly prepared documentation/materials as a response to concerns on the Project 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Online meetings 	OIPs	<ul style="list-style-type: none"> During construction 	<ul style="list-style-type: none"> PIU Supervision Consultant
Implementation & Construction	<ul style="list-style-type: none"> Deliver Project-related information to further parties in interest in an appropriate manner 	<ul style="list-style-type: none"> Visual materials/advertisements on Project-related information (may be particularly prepared in consideration to any public concern on the Project) Video/audio records 	<ul style="list-style-type: none"> Visual materials/advertisements to be published by local / national media agencies Project Brochures Presentations 	OIPs	<ul style="list-style-type: none"> During construction 	<ul style="list-style-type: none"> PIU
Implementation & Construction	<ul style="list-style-type: none"> Deliver updated E&S Performance of Project to the Lenders Comply with the WB requirements 	<ul style="list-style-type: none"> Semi-annual reports to be submitted to WB by ILBANK Outcomes of monitoring activities in a summary format 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> During construction 	<ul style="list-style-type: none"> PIU



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
Operation	<ul style="list-style-type: none"> Deliver information on the Project, working conditions and worker management including worker rights and OHS management addressed in the Project-specific E&S policy and other relevant ESMS documentation (e.g. ESMP and sub-management plans) Ensure that SEP covering GRM is efficiently implemented 	<ul style="list-style-type: none"> Employment contracts Through selected worker representatives ESMP, sub-management plans/procedures H&S-related announcements GRM forms and guidance Training documents/materials (i.e. presentations) 	<ul style="list-style-type: none"> H&S Committee Meetings 	Direct stakeholders	<ul style="list-style-type: none"> Monthly as periodically and anytime as needed 	<ul style="list-style-type: none"> PIU Contractor
Operation	<ul style="list-style-type: none"> Inform about project related E&S instruments (ESMP, SEP etc.) 	<ul style="list-style-type: none"> Disclosure of full project related E&S instruments (ESMP, SEP etc.) 	<ul style="list-style-type: none"> CM website Information boards at local mukhtar offices and project site 	Direct stakeholders	<ul style="list-style-type: none"> During operation phase 	<ul style="list-style-type: none"> Contractor Project Implementation Unit (PIU)
Operation	<ul style="list-style-type: none"> Consult the authorities about relevant permissions before construction, during construction and during operation Collaborate with the authorities on emergency preparedness and response plan 	<ul style="list-style-type: none"> Up-to-date information on the Project for disclosure Consultation on permitting, environmental, occupational and social issues, Community management, Emergency preparedness and response collaboration 	<ul style="list-style-type: none"> Face to face meetings Email correspondence or other means Invitations to public/stakeholder meetings Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	Indirect stakeholders	<ul style="list-style-type: none"> During operation phase 	<ul style="list-style-type: none"> PIU Community Liaison Officer (CLO) (CM & Contractor)
Operation	<ul style="list-style-type: none"> Deliver information regarding requirements and opportunities of local procurement and service provision Disclose information on Project, E&S aspects and associated impacts of which 	<ul style="list-style-type: none"> Particular information on required goods and services Project information, E&S, construction / operation impacts and associated mitigation measures. Grievance Management 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) 	Direct stakeholders	<ul style="list-style-type: none"> During operation phases 	<ul style="list-style-type: none"> Contractor PIU



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
	related to construction / operation activities					
Operation	<ul style="list-style-type: none"> Inform the mukhtars about all aspects of Project-related information to include project timeline, and conditions that may affect daily routines that may occur during Project construction and operation, E&S impacts and mitigations (all of the impacts/risks identified, and mitigations measures described in the ESMP), Assess complaints and feedback from residents 	<ul style="list-style-type: none"> Project presentation document covering the nontechnical information of the Project Brochures covering information on the communication channels as well as a non-technical summary (NTS) of the Project including E&S issues regarding the Project Consultation and grievance forms (Open & Close-Out) 	<ul style="list-style-type: none"> Periodic and needed face to face meetings Grievance forms Review grievances on an appropriate basis. Stakeholder consultation meeting announcements 	Direct stakeholders	<ul style="list-style-type: none"> During operation phases 	<ul style="list-style-type: none"> PIU Contractor
Operation	<ul style="list-style-type: none"> Deliver information on the Project, working conditions and worker management including worker rights and OHS management addressed in the Project-specific E&S policy and other relevant ESMS documentation 	<ul style="list-style-type: none"> Employment contracts Through selected worker representatives ESMP, sub-management plans/procedures H&S-related announcements GRM forms and guidance Training documents/materials (i.e. presentations) 	<ul style="list-style-type: none"> Communicating relevant written documentation with the Project employees Induction and orientation trainings Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> At the time of recruitment 	<ul style="list-style-type: none"> PIU Contractor
Operation	<ul style="list-style-type: none"> Deliver all aspects of project-related information to include project timeline and conditions that may affect daily routines that may occur during Project construction and operation , E&S impacts/risks and mitigations (all of the impacts and mitigations identified in the ESMP) 	<ul style="list-style-type: none"> Project information, E&S issues based on specific stakeholder groups in a suitable and understandable language/format 	<ul style="list-style-type: none"> Non-technical meetings-disclosure Face to face meetings Focus group discussions/ separate informative meetings for land issues Project Brochures Presentations 	Direct stakeholders OIPs	<ul style="list-style-type: none"> During operation phases 	<ul style="list-style-type: none"> PIU Contractor



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Project Phase	Consultation Subject/Message to be delivered	List of information to be disclosed	Method Used	Target Stakeholder	Frequency	Responsible Party
	<ul style="list-style-type: none"> Assess complaints and feedback from stakeholders 					
Operation	<ul style="list-style-type: none"> Inform on updated current Project status, associated project activities, potential E&S impacts of which depending on Project phase, Project E&S Management System (ESMS) including community HS management and emergency preparedness issues 	<ul style="list-style-type: none"> E&S issues Particularly prepared documentation/materials as a response to concerns on the Project 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	OIPs	<ul style="list-style-type: none"> Quarterly basis for the operation phase 	<ul style="list-style-type: none"> PIU Contractor
Operation	<ul style="list-style-type: none"> As a response to concerns on the Project 	<ul style="list-style-type: none"> Particularly prepared documentation/materials as a response to concerns on the Project 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Online meetings 	OIPs	<ul style="list-style-type: none"> During operation 	<ul style="list-style-type: none"> PIU
Operation	<ul style="list-style-type: none"> Deliver Project-related information to further parties in interest in an appropriate manner 	<ul style="list-style-type: none"> Visual materials/advertisements on Project-related information (may be particularly prepared in consideration to any public concern on the Project) Video/audio records 	<ul style="list-style-type: none"> Visual materials/advertisements to be published by local / national media agencies Project Brochures Presentations 	OIPs	<ul style="list-style-type: none"> During operation 	<ul style="list-style-type: none"> PIU
Operation	<ul style="list-style-type: none"> Deliver updated E&S Performance of Project to the Lenders Comply with the WB requirements 	<ul style="list-style-type: none"> Semi-annual reports to be submitted to WB by ILBANK Outcomes of monitoring activities in a summary format 	<ul style="list-style-type: none"> Face to face meetings Email correspondence Mobile technology (phone calls, SMS, Corporate Website, etc.) Project Brochures Presentations 	Direct stakeholders	<ul style="list-style-type: none"> During operation 	<ul style="list-style-type: none"> PIU



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7 Proposed Strategy for Information Disclosure

Stakeholder engagement is an ongoing process that begins before the development of this SEP and will continue throughout the lifetime of the Project. CM will be in active communication with identified stakeholders throughout the lifetime of the project. In particular, CM will seek feedback from stakeholders on the environmental and social performance of the project and the implementation of the identified mitigation measures and the Grievance Redress Mechanism. If there are significant changes in the project resulting in additional risks and impacts, especially where they will affect the stakeholders, CM will provide information on these risks and impacts and consult with the stakeholders on how to mitigate these risks and impacts.

For each of the targeted stakeholder group, different disclosure methods and means can be used in order to increase the disclosure level. Especially for the stakeholder consultation meetings, the meeting venue(s), time and date will be arranged, and that information will be announced to the public at least 10 days before the event making sure that all community members are informed about the event to be held. The project's strategy for information disclosure is presented in Table 7-1.

All Covid-19 related measures will be taken in accordance with the guidance provided by the national/international authorities in case of any break out, etc.



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Table 7-1. Proposed Information Disclosure Strategy

Project Stage	Topic Of Consultation	Methods Used	Timetable	Target Stakeholders	Responsibilities
Pre-Construction (Design Phase)	<ul style="list-style-type: none"> Project information - scope and rationale and E&S principles Coordination activities Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Invitations to public/stakeholder meetings Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	During Design Phase	National And Local State Institutions and Organizations	CM/ Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Public/stakeholder meetings Public notices Electronic publications via online/social media and press releases, Corporate Website Project Brochures Posters Surveys 	During Design Phase	Project-Affected Settlements (Local Communities)	CM / Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Invitations to public/stakeholder meetings Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	During Design Phase	Non-Governmental Organizations	CM / Project Implementation Unit (PIU) E&S Consultant Supervision Consultant
	<ul style="list-style-type: none"> Regular updates about the Project Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social risks and mitigation measures 	<ul style="list-style-type: none"> Public/stakeholder meetings Public notices Electronic publications via online/social media and press releases Corporate Website Information leaflets and brochures; audio visual materials, posters, separate focus group meetings with vulnerable/disadvan 	During Design Phase	Stakeholders including non-organized groups with particular areas of interest or that may be vulnerable/disadvantaged (i.e., elderly, people with disabilities, female headed households, etc.)	CM / Project Implementation Unit (PIU) E&S Consultant Supervision Consultant



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Project Stage	Topic Of Consultation	Methods Used	Timetable	Target Stakeholders	Responsibilities
		taged individuals/groups,			
Land Preparation and Construction (Project Implementation Phase)	<ul style="list-style-type: none"> Project information-scope and rationale and E&S principles Coordination Activities Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	Bi-annually	National And Local State Institutions and Organizations	CM / Project Implementation Unit (PIU) Supervision Consultant
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Public/stakeholder meetings Public notices Electronic publications via online/social media and press releases Corporate Website Project Brochures Posters Surveys 	Monthly	Project-Affected Settlements (Local Communities)	CM / Project Implementation Unit (PIU) Supervision Consultant
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism 	<ul style="list-style-type: none"> Face-to-Face Meeting Mobile Technology such as Phone Calls, SMS, Corporate Website etc. Project Brochures Presentations 	Bi-annually	Non-Governmental Organizations	CM / Project Implementation Unit (PIU) Supervision Consultant
	<ul style="list-style-type: none"> Project E&S principles Grievance Redress Mechanism Potential Labour influx stemming from construction works Community Health and Safety Environmental and Social Risks and Mitigation Measures 	<ul style="list-style-type: none"> Public/stakeholder meetings Public notices Electronic publications via online/social media and press releases Presentations Corporate Website Posters 	Monthly	Stakeholders including non-organized groups with particular areas of interest or that may be vulnerable/disadvantaged (i.e., elderly, people with disabilities, female headed households, etc.)	CM / Project Implementation Unit (PIU) Supervision Consultant



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8 Roles and Responsibilities

CM and Contractor will implement the SEP activities during the construction and operation phases of the Project. Supervision Consultant will provide assistance to Çilimli Municipality and the Contractor to be awarded for effective implementation of this SEP activities.

8.1 Institutional Arrangements

CM will mobilize resources to implement and manage the Grievance Redress Mechanism (GRM). CM's PIU will lead SEP and GRM activities. The CM will utilize – (i) a website for Project information publication; (ii) a grievance database and grievance register; (iii) a register for stakeholder engagement; (iv) printed documents (manuals, brochures, posters, etc.).

CM PIU will implement and monitor the SEP in coordination with ILBANK. As well as CM PIU, the Contractor is responsible for appointing two CLOs (one of them will be female) accountable for the stakeholder engagement for the Project and implementing this SEP and GRM. ILBANK will also be responsible for monitoring and supervising the stakeholder engagement activities and reporting the progress to the WB on regular periods (see Figure 10-1 in Section 10.1). Moreover, ACE, the E&S Consultant who prepared this SEP and the ESMP for the Project, will provide necessary information to CM and take part in organizing the preliminary public/stakeholder consultation meeting to be held for the introduction of ESMP and the Project to the stakeholders and NGOs as part of the Project and finalizing this SEP and the ESMP as per the concerns/opinions of the stakeholders.

The CM/PIU will be the main responsible party for the coordination, implementation and monitoring and reporting of the implementation of the SEP and coordination with the Contractors. Detailed roles and responsibilities for the stakeholder engagement of the Project are given in Table 8-1.

Table 8-1. Responsibilities of Key Actors/Stakeholders in SEP Implementation

Actor/Stakeholders	Responsibilities
CM	<p>Establishes a project specific GRM,</p> <p>Records the complaints, requests and suggestions about the project and forwarding them to the PIU,</p> <p>Follows up and monitor project related complaints,</p> <p>Gives feedback to the complainant about the solution of the grievances received from PIU,</p> <p>Reporting to ILBANK via quarterly Environmental and Social Monitoring Reports (ESMRs) on SEP implementation that will be submitted together with the Grievance Register</p>



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Actor/Stakeholders	Responsibilities
CM PIU	<p>Ensures stakeholder engagement is understood by all Municipality staff members, contractors and consultants through trainings,</p> <p>Produces all work in accordance with project procedures and contract terms as well as quality, safety, budget and schedule requirements,</p> <p>Ensures the successful delivery of all defined documentation associated with the stakeholder engagement,</p> <p>Organizes and manages Stakeholder Consultation Meetings and other disclosure activities related to public disclosure of information,</p> <p>Follows up the disclosure activities carried out within the scope of the SEP,</p> <p>Coordinates interface and reporting to/from WB on the implementation of SEP with ILBANK,</p> <p>Meets with ILBANK/WB's responsible teams and responds to queries as necessary,</p> <p>Allows the contractor to inform the public/stakeholders about construction activities and other Project related issues,</p> <p>Implements processes related to grievance redress mechanism and stakeholder engagement including record keeping, reporting, etc.</p> <p>Manages necessary reporting to complainants,</p> <p>Ensures the implementation of necessary mitigation measures/actions for the implementation of the SEP,</p> <p>Takes actions to resolve Project-related complaints in coordination with other Project units.</p> <p>Annual review of SEP and its' update (if/when necessary), based on project improvements and unexpected public response.</p>
ILBANK	<p>Informed about the works carried out via the ESMRs prepared by the Project Owner.</p> <p>Informs the World Bank with ESMRs in 6-month periods</p> <p>Reviews the documents related to the environmental and social assessment of the project, provides comments to consultants, and gives official approval to these documents and procedures in accordance with the WB safeguards requirements,</p> <p>Performs an overall quality assurance function that the EA documents prepared meet WB requirements.</p>
Contractor/Subcontractor(s)	<p>Implements and develops Contractor's social policy,</p> <p>Provides necessary resources for proper remedial actions,</p> <p>Follows up of the complaints and informs CM PIU about the solution process,</p> <p>Consults with the Project affected communities about grievance redress mechanism, entitlements, construction works and schedule, community safety, compensation of economic losses as needed,</p>



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Actor/Stakeholders	Responsibilities
	<p>Keeps records of complaints and participation activities, when necessary and forward them to CLO of PIU,</p> <p>Reports grievances and consultation activities to CM/PIU,</p> <p>Submits monthly ESMRs to the Project Owner (Community Liaison Officer related parts).</p>
Supervision Consultant	<p>Reviews the SEP document to redefine the stakeholders directly or indirectly affected and/or interested in the Project and to follow up the implementation of the methods, instruments, timing and participation levels identified in the SEP,</p> <p>Interviews Municipality PIU and others involved in the stakeholder engagement process to review progress and identify critical issues,</p> <p>Interacts with various stakeholders to get their views on SEP implementation,</p> <p>Reviews grievance records to identify significant non-compliances or recurring issues with stakeholder engagement and other Project activities and to reveal actions,</p> <p>Meets with WB safeguards and audit teams and responds to queries as necessary,</p> <p>Monitors and reports on progress made in relation to the commitments defined in SEP.</p>
E&S Consultant	<p>Preparing ESMP and SEP for the approval of ILBANK and WB,</p> <p>Taking a part in organizing the stakeholder consultation (ESMP introduction) meeting,</p> <p>Finalizing the ESMP and SEP as per the concerns/opinions of the stakeholders.</p>
WB	<p>Audits the CM's performance regarding compliance with the provisions specified in the SEP managed during the construction and operation phases via the ESMRs to be submitted by ILBANK every six months,</p> <p>Controls project activities and progress and performs site visits if necessary.</p>

8.2 Budget & Resources

CM holds ultimate responsibility for the environmental and social performance of the overall Project, including the performance of its contractors and any other contractors. A Project Implementation Unit (PIU) will be established to carry out operational and administrative tasks. The CM/PIU will be the main responsible party for the coordination, implementation and monitoring and reporting of the implementation of the SEP and coordination with the Contractors. Detailed roles and responsibilities for the stakeholder engagement of the Project are given in Table 8-1. The organization chart of CM is provided in Figure 8-1.

The PIU will consist of at least 6 people, the head of the PIU, two financial experts, one environmental expert, one social expert and one OHS expert. The PIU staff will be the municipality's own staff.



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The PIU will be primarily responsible for coordinating stakeholder engagement activities with the Contractors as outlined in this Plan. The collection of grievances, questions and feedback will be the direct responsibility of the PIU and the Community Liaison Officer.

The financial resources to be provided by CM are given below:

- A project-specific area on the municipality's official website,
- An electronic database for grievance records,
- Stakeholder engagement record,
- Printed documents (manuals, brochures, posters, etc.) to be used in accordance with SEP requirements.

The contact information of the responsible personnel:

- Hakan Tok
- Phone Number: 0380 681 50 04
- Address: ilimli Municipality Ulucami Mah. Pazaryeri Sk. No: 01 ilimli / DÜZCE
- E-mail Address: hakantok89@gmail.com

Adequate budget will be allocated for communication with stakeholders and grievance redress mechanism. The budget is included in the project budget.

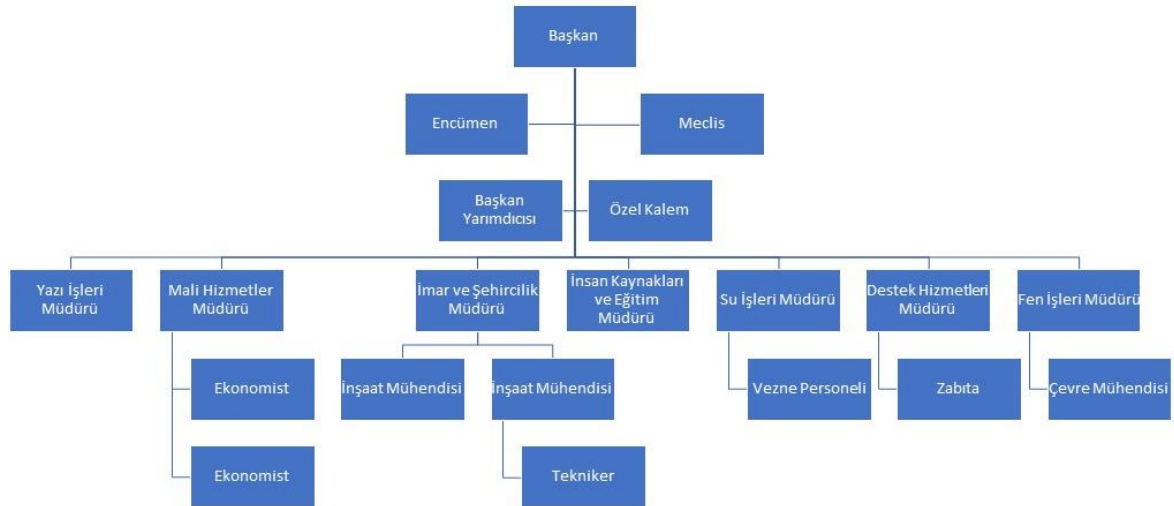


Figure 8-1. The Organizational Chart of ilimli Municipality



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9 Grievance Redress Mechanism

Managing, avoiding, minimizing and effective handling of grievances is an integral part of a sound stakeholder engagement strategy. Experience indicates that significant number of grievances arise from misunderstandings and that such grievances can be avoided or reduced through proactive and consistent engagement with communities. Engagement also helps anticipate and review community concerns to prevent them from escalating to grievances. For this reason, a project specific Grievance Redress Mechanism (GRM) as per WB requirements and ESMF will be implemented by CM/PIU throughout the lifetime of the Project including pre-construction, construction, and operation phases.

Currently, the Project Owner handles public grievances and views through the Beyaz Masa¹ system. This municipal unit is established to receive grievances and requests from local citizens and intended to produce possible solutions within the municipality for reported concerns. While the Beyaz Masa system is not regarded as a Grievance Redress Mechanism, it is recognized as a general grievance system adopted by the municipality within its own organization.

For this reason, it is anticipated that the existing grievance redress mechanism system for this Project can be maintained as the primary grievance redress mechanism, because the Project is already within the municipal organization.

Although the Beyaz Masa system can be used to receive Project related grievances, a project-specific central system required to be established to compile the project related grievances and direct to responsible personnel and/or unit for resolution. Other grievances received by Contractor, CİMER, YİMER, İLBANK, WB, etc. will be also directed to this central system. CM will be the common beneficiary of grievance redress mechanism under this Project for contractors and workers / employees.

9.1 Receiving Grievances

Stakeholders will be able to communicate their grievances and views via the channels presented below:

9.1.1 CM/PIU Level

The contact details of PIU office in CM via which stakeholders can communicate their grievances are as follows,

- Web site : <https://www.cilimli.bel.tr>

¹ <https://www.cilimli.bel.tr/iletisim>



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- Email : bilgi@cilimli.bel.tr and CM website
(<https://www.cilimli.bel.tr/iletisim>) includes a communication form, which can be filled online.
- Phone Number: +90 (380) 681 50 04
- Official Letter : Ulucami Mahallesi Pazaryeri Sokak No: 01 Çilimli / DÜZCE
- White Desk system: Call Centre 153 (Alo 153)

9.1.2 Contractor Level

Contractor will establish their own grievance redress mechanisms. The municipality will ensure that the contractor level GRM is operational. If the grievances submitted to the contractor's GRM can be resolved at contractor level, then the Contractor will be responsible for its resolution and record. However, if the grievance requires further assessment and resolution at different levels, the Contractor will also be responsible for informing relevant parties about the grievance. Grievances requests, suggestions, and opinions from contractors and subcontractors will be forwarded to the Contractor CLO and recorded using grievance registration form (see Annex-2) by the Contractor CLO and also registered on the Grievance Register Table provided in Annex-5. On the same day, it will be opened to the access of PIU together with the data entry to the Grievance Database. Çilimli Municipality and PIU team will assess the grievances and suggest solutions for employees of direct and contracted employees as well as those from stakeholders that are received by the Contractor.

On the other hand, within two (2) business days after the complaint is received, a notification will be sent to the complainant by Contractor CLO stating that the complaint has been received and evaluated. These forms will be available in hard copies at the municipal offices and on the municipality's website.

The complaint database will include complainant information, date of receipt of complaint/suggestion, date and method of feedback to complainant, status of complaint (open, under review, closed, rejected) and explanations of that current situation (i.e. why it was rejected, etc.), closing/rejection and feedback dates.

CM and PIU team will assess the grievances and suggest solutions for employees of direct and contracted workers and those from stakeholders that are received by the Contractor with the use of this GRM, which will be easily accessible for all Project workers.



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9.1.3 ILBANK Level

ILBANK's GRM procedure has been prepared in line with Environmental and Social Framework (ESF)/ Environmental and Social Standard 10 (ESS10)². It also complies with the World Bank's environmental and social standards. The GRM Policy of ILBANK has been disclosed on their official webpage³ and is available to all stakeholders.

The communication tools of ILBANK through which Project-related grievances can be submitted are given below:

- Website : <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararasi>
- E-mail : bilguidb@ibank.gov.tr and etikuidb@ilbank.gov.tr
- Phone Number: +90 312 508 79 79
- Official Letter : ILBANK Department of International Relations, GRM Team (letters must be marked as personal or confidential) Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

When ILBANK receives a complaint, GRM Team will register and evaluate the complaint. If the complaint is related with any of sub-projects, ILBANK will send the complaint to municipalities'/utilities' GRM since they will (there is a Project Implementation Unit for projects financed by ILBANK through IFI) have their own GRM. After this stage, ILBANK's role will be to follow the progress of the complaint within its GRM system. If the complaint is not resolved within the committed duration (fifteen (15) working days after the complaint is received and evaluated), ILBANK GRM Team will take over the issue.

Certain complaints warrant urgent action, and the regular GRM procedure may be inappropriate or too slow to prevent an issue from escalating. A separate fast-tracked GRM, including guidance on the circumstances under which it will be employed, can help ensure that high-priority complaints (grievances related to sexual exploitation and abuse, sexual harassment, vulnerable groups' complaints etc.) are dealt with in a timely manner. In the case of complaints alleging serious harm or risk of harm, and/or serious rights violations, the GRM's standard operating procedures will call for a fast-track response, whether by the GRM or by immediate referral to another office or organization and immediate notification to the complainant of that referral.

² WB's ESSs <https://www.worldbank.org/en/projects-operations/environmental-and-social-framework/brief/environmental-and-social-standards>

³ https://www.ilbank.gov.tr/storage/uploads/pagefiles/ilbank_gm_policy_1646748212.pdf



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9.1.4 National Level

If stakeholders fail to reach a satisfactory solution through the channels provided above or have requests for a higher-level explanation, they will be able to reach ILBANK's communication channels, the Presidency's Communication Centre (CIMER), and the Foreigners Communication Centre (YIMER).

Presidency's Communication Centre (CIMER)

A national centralized grievance system has been installed for Turkish citizens and legal persons under the Presidency's Communication Centre (CIMER). The channel will be accessible to project stakeholders as well so that grievances can be directly submitted to state authorities. The contact details of CIMER is available below:

- Website : www.cimer.gov.tr
- Call Centre : 150
- Phone number : +90 312 525 55 55
- Fax number : +90 312 473 64 94
- E-mail : cumhurbaskanligi@tcbb.gov.tr
- Address for Official Letter: Republic of Türkiye, Directorate of Communications Kizilirmak Mah. Mevlana Bulvarı No:144 ÇANKAYA/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the community relations desks at governorates, ministries and district governorates

Foreigners Communication Centre (YIMER)

A centralized grievance system, the Foreigners Communication Centre (YIMER) under the General Directorate of Migration Management of the Ministry of Interior has been also enabled for foreigners. The channel will be accessible to Project stakeholders as well so that grievances can be directly to be submitted to state authorities. The contact details of YIMER is available below:

- Website : www.yimer.gov.tr
- Call Centre : 157
- Phone number : +90 312 5157 11 22
- Fax number : +90 312 920 06 09
- E-mail : yimer@goc.gov.tr
- Address for Official Letter: Republic of Türkiye General Directorate of Migration Management, Camlica Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the Republic of Türkiye General Directorate of Migration Management



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9.1.5 Appeal Mechanism

Applicants, whose complaints could not be resolved through existing GRM or whose complaints contain sensitive issues can always apply to the relevant legal institutions. Such institutions can be summarized as follow:

- Civil Courts of First Instance,
- Administrative Court,
- Commercial Courts of First Instance
- Labour Courts, and
- Ombudsman (<https://ebasvuru.ombudsman.gov.tr/>)

Relevant legal process will be monitored through GRM.

For the cases relevant to sexual exploitation and abuse/sexual harassment (SEA/SH) and GBV (Gender Based Violation) at workplace or any potential child abuse in the project sites, the complaint will be directed immediately by the GRM focal point (based in ILBANK headquarter) to relevant legal authorities/service providers such as Ministry of Family and Social Services and Prosecutors Office and record that this has been directed, as set out in the GRM Procedure of ILBANK. All details of the complainant of the sensitive case will be kept strictly confidential.

Furthermore, the project GRM will include a channel to receive and address confidential complaints related to SEA/SH and gender-based violence (GBV) with special measures in place. If an employee faces SEA/SH issue s/he can either apply to a higher level superior or directly go to police station, as stipulated in the national referral system of the country for dealing such cases. The content and procedures of the project's GRM will also have a reporting line on such cases in regard to SEA/SH issues and will be handled under full confidentiality. The GRM focal point receiving the SEA/SH related grievance should direct this to national referral systems

9.2 Grievance Management Process

The GRM for the stakeholders will be operated by CM PIU and Contractor according to the following procedure:

1. Following tools will be used so that all stakeholders can be informed regarding the Project's GRM process:
 - a. Web page
 - b. Email address
 - c. Public meetings
 - d. Telephone
 - e. Frequently Asked Questions (Brochure, web page, bulletin, etc.)



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2. Grievances can be submitted by the intake channels listed below:
 - a. Telephone (Call Centre and units)
 - b. Personal visit to CM and Contractor head office/branches
 - c. Grievance boxes (at the CM Units / Contractor)
 - d. Email
 - e. Meetings
 - f. Staff and local communication desk of CM / Contractor
 - g. By written petition to CM / Contractor
 - h. During site visits and miscellaneous
 - i. CIMER and YIMER (See Section 9.1.4)
 - j. ILBANK GRM (See Section 9.1.3)
3. All the submitted grievances are collected at the GRM Section of PIU Department.
4. The submitted grievances are recorded in databases by CLOs of PIU and Contractor.
5. PIU and Contractor CLOs or any contact person who received the grievance confirm the grievance reception via phone and/or email within two (2) days.
6. The response to the relevant grievance will be drafted by CLOs of PIU / Contractor and approved by Project Management.
7. After responding to the relevant grievance, necessary revisions will be made on the Grievance Form with respect to the result of the GRM process which will be communicated with relevant Complainant within ten (10) working days. The required actions for valid grievances will be taken within fifteen (15) working days. If applicant accepts the resolution within thirty (30) days, the submitted grievance is marked as closed. If the applicant does not sign-off Grievance Close-Out Form (see Annex-3) due to insufficient satisfaction, a meeting will be organized by the PIU management on relevant complaint and if necessary, with the participation of Contractor. The complainant can participate this meeting to submit his/her Project-related concern face to face to the management. The aim of this meeting is to find alternative solutions of which both parties agree with.
8. All the grievances will be monitored by recording them via the monitoring and evaluation system which will be established within the scope of GRM.
9. Regarding grievances received by Contractor; the grievances which are within the scope of Contractor's responsibility will be handled by themselves and reported to the PIU during monitoring activities. The grievances within the scope of CM responsibility will be immediately communicated with PIU by Contractor and handled by the PIU accordingly. Contractor CLO is responsible for recording and tracking grievances through the Grievance Register Table provided in Annex-5.



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10. If the complaint cannot be resolved with the existing process, applicants can always apply to relevant legal institutions. Such institutions can be summarized as follow:

- Civil Courts of First Instance
- Administrative Courts
- Commercial Courts of First Instance
- Labour Courts, and
- Ombudsman (<https://ebasvuru.ombudsman.gov.tr/>).

During construction and operational activities, the GRM described above will continue to be driven by stakeholders' views, making this procedure accessible to all stakeholders including workers. Requests that require urgent remedy and/or support will be responded to and given support within the same day. All outstanding grievances/requests will be recorded within two business days, reviewed and assessed within ten business days, and concluded not later than 15 business days. Corrective actions will be taken to resolve the grievance. GRM summary is given in Table 9-1.

Table 9-1. Grievance Redress Mechanism Summary

Grievance Process	Requirement / Action	Responsible Party
Submission of a complaint	Receiving the grievance by any communication channel explained above. (At this point, if the complaint is a sensitive grievance involving child abuse, sexual harassment or abuse or Gender Based Violence (GBV), immediate action will be taken within 48 hours after receiving the complaint. For the cases relevant to sexual exploitation and abuse/sexual harassment (SEA/SH) at workplace or any potential child abuse in the project sites, the complaint will be directed by the GRM focal point (based in ILBANK headquarter) to relevant legal authorities/service providers such as Ministry of Family and Social Services and Prosecutors Office.	CM/PIU Contractor Supervision Consultant
Registration of complaint	Registering/recording through making an entry in the grievance register table (see Annex-5 for a sample) and filling of the Grievance Form (see Annex-2). All the complaints will be registered within two (2) working days and feedback will be given to the complainant and detailed information about the complaint may be requested from the complainant within this period. Moreover, the details of implemented stakeholder engagement activities will be recorded in a Stakeholder Engagement Log (see Table 6-2). If the complainant requests that this complaint be treated anonymously, this complaint will be recorded anonymously and the request will be met.	CM/PIU Contractor Supervision Consultant



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Grievance Process	Requirement / Action	Responsible Party
Forwarding of complaint	The complaint is forwarded to the relevant persons (CLO of the PIU/Contractor) responsible for handling the complaint in not later than three (3) working days upon receiving the complaint (except for any emergent complaint, which would be handled as appropriate).	CM/PIU Contractor Supervision Consultant
Evaluation of a complaint	Evaluating the complaints within ten (10) working days and determining whether the complaint meets the admissibility criteria. If the complaint is not valid, providing relevant explanation to the complainant.	CM/PIU Contractor Supervision Consultant
Response for a complaint	If the complaint is valid, identifying and taking corrective measures for resolving the complaint is not later than fifteen (15) working days upon receiving. If an agreement cannot be reached on the closure of the complaint, the complainant will be informed that he/she may apply ILBANK, CIMER, YIMER and other legal remedies. After the notification of this process, the Grievance Closeout Form will be filled (see Annex-3). All comments and complaints will be responded to either verbally or in writing, in accordance with the preferred method of communication specified by the complainant, if contact details of the complainant are provided. At this point, it should be noted that the action taken and the result of this anonymously recorded grievance will be shared on the CM website, so that anonymous complainant is informed about their complaint and the results.	CM/PIU Contractor Supervision Consultant
Recording the result of a complaint	Recording the result of the complaint in grievance register table (see Annex-5).	CM/PIU Contractor Supervision Consultant
Right to Appeal	If the complaint cannot be resolved with the existing process, applicants can always apply to relevant legal institutions. Such institutions can be summarized as follows: <ul style="list-style-type: none"> • Civil Courts of First Instance • Administrative Courts • Commercial Courts of First Instance • Labour Courts • Ombudsman (https://ebasvuru.ombudsman.gov.tr/) 	CM/PIU Contractor ILBANK

The detailed flow chart is given in Figure 9-1 and Figure 9-2 as project-related and worker complaints, respectively.



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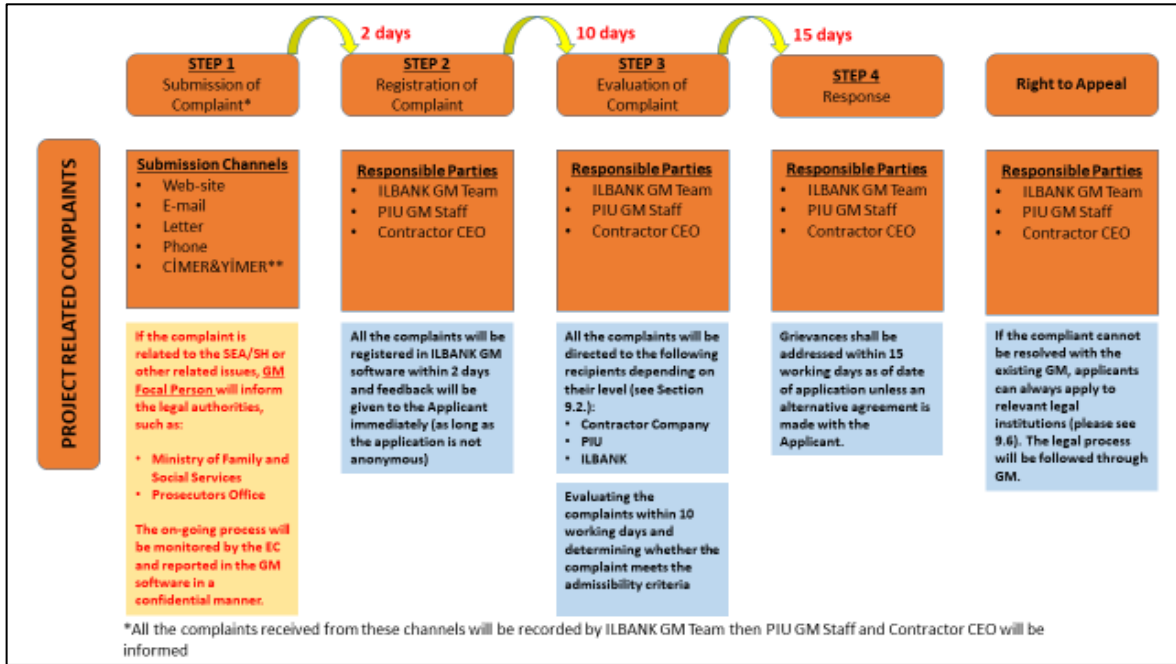


Figure 9-1. Grievance Redress Mechanism Flowchart of Project Related Complaints

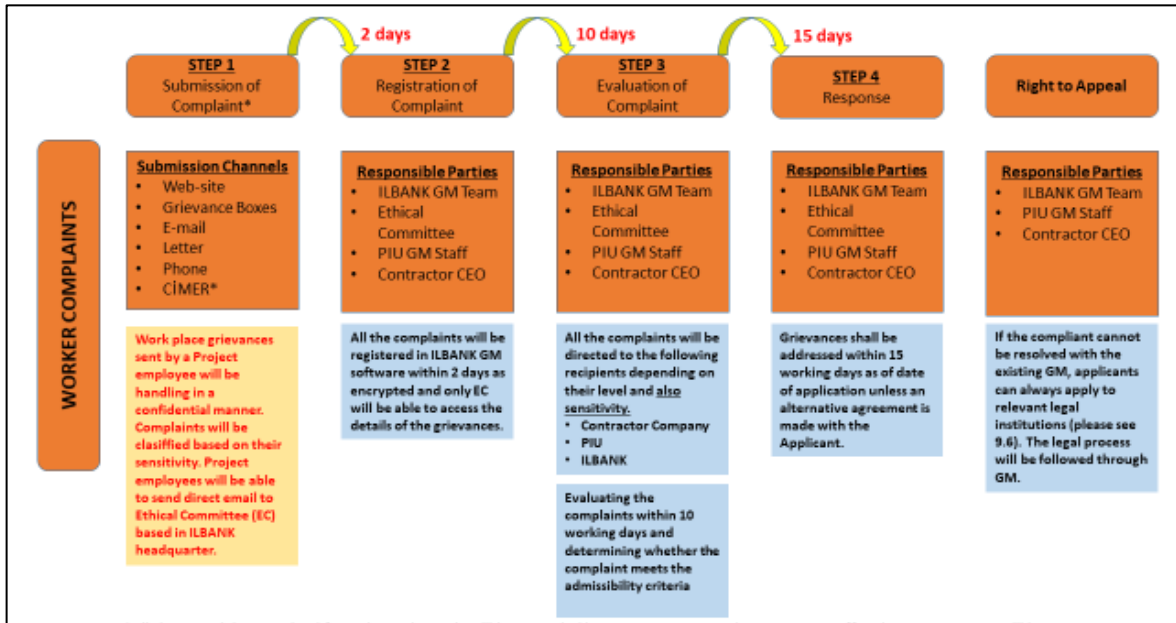


Figure 9-2. Grievance Redress Mechanism Flowchart of Worker Complaints

9.3 World Bank Grievance Redress System

Stakeholders who believe that they are adversely affected by a WB-supported Project may submit complaints to existing project-level GRMs or the WB’s Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed to address project-related concerns. Complaints submitted to the GRS are admissible when presented by people



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directly affected by an ongoing World Bank-supported project and relate to alleged harm that results from the Project. Complainants may submit a complaint directly or through a representative, and their identities will remain confidential, should they request it. The GRS also reviews complaints received by Bank staff and refers to the GRS. Bank staff must notify the GRS when they receive complaints that concern high-risk projects, raise compliance with World Bank policies and procedures, or allege that a Bank-supported project has caused or will cause harm to people or the environment. Information can be obtained from <http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service>. For information on how to submit complaints to the WB Inspection Panel, please visit www.inspectionpanel.org. Complaint Request Form available in both pdf and word format on the relevant website can be filled and submitted via mail or electronically. Contact information of Inspection Panel is available under Information and Advice section on the website.



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10 Monitoring and Reporting

Periodically (at least once every 6 months) review and update of the SEP will be conducted, as necessary, during the stakeholder consultation as required within the scope of SEP implementation. CM PIU and the Contractor CLO will record all incoming corporate grievance/comment to the databases.

CM PIU will monitor the participation of the stakeholders in the planned engagement activities. Through evaluation of outcomes and effect of engagement, PIU intends to obtain regular feedback from stakeholders via some of the planned engagement activities, which are given in Chapter 6, and effective usage of Grievance Redress Mechanism and its different communication tools, which are given in Chapter 9, and to learn if the planned outcomes are achieved or if there is a need for changing the approach. The SEP monitoring framework is described in Table 10-1.

Table 10-1. SEP Monitoring Framework

Parameter	Key Performance Indicator	Phase	Frequency	Responsible Party
Stakeholder Engagement Process	<ul style="list-style-type: none"> Number of meetings (e.g. public/stakeholder consultation, meeting with authorities, focus group meetings, in-depth meetings, etc.) Number of engaged stakeholders Number of the visits to the settlements affected by the Project activities 	Construction	Monthly	CM PIU Contractor Supervision Consultant
		Operation	Quarterly	CM PIU Contractor
Project GRM	<ul style="list-style-type: none"> Number of grievances/comments received (distribution to be made according to gender, settlement, category of grievance, status of grievance) Types of the grievances/comments (community H&S, employment, local procurement etc.) Timeframes for response to each grievance Number and percentage of open or closed grievances Number of invalid grievances 	Construction	Monthly	CM PIU Contractor Supervision Consultant
		Operation	Quarterly	CM PIU Contractor



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Parameter	Key Performance Indicator	Phase	Frequency	Responsible Party
Worker GRM	<ul style="list-style-type: none"> Number of grievances/comments received by own workers Number of grievances/comments received by indirect workers Types of the grievances/comments regarding worker management and working conditions (e.g. worker rights, OHS, etc.) Timeframes for response to each grievance Number of open or closed grievances Number of invalid grievances 	Construction	Monthly	CM PIU Contractor Supervision Consultant
		Operation	Quarterly	CM PIU Contractor

10.1 Reporting to Project Parties

Submission periods for ESMRs, Project Progress Reports and Grievance Register according to each project party is provided in Figure 10-1.

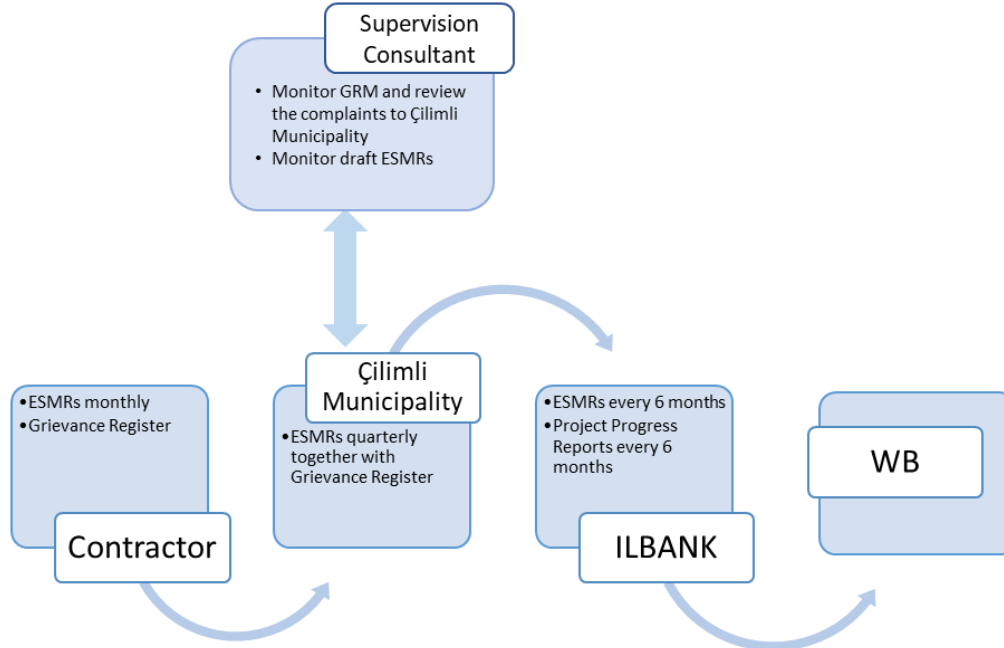


Figure 10-1. Submissions Periods for ESMR, Project Progress Report and Grievance Register during SEP Implementation



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The quarterly ESMRs from CM to ILBANK will also include a section on stakeholder engagement activities conducted during the specified period. Stakeholder engagement activities will be presented in a tabular format as given in Table 6-2.

CM PIU will register and report the feedback received from communities/stakeholders, local authorities, landowners, other companies, NGOs, media, academic institutions and other interest groups on a systematic basis through an effective consultation and GRM which is developed and will be used by contractors/subcontractors of the Project throughout its lifetime to ILBANK. Monitoring of the grievances received will be performed by means of grievance register table (see Annex-5).

The CM PIU will provide a statistical and qualitative analysis of feedback and complaints as well as their outcomes on a monthly basis to ILBANK. In addition, the relevant complaints and their actual status will be reported in ESMRs. The reports will only include information regarding the complaint as much as necessary, and any personal information on the individuals having used the GRM will remain confidential and will never be shared in these reports.

The implementation and effectiveness of the GRM will be monitored by the Supervision Consultant that will be selected via tender process to be launched by CM and approved by ILBANK. When ILBANK detects any problems in the implementation of the ESMP and SEP, ILBANK will inform the CM PIU and agree on the steps to be taken to resolve these problems.

10.2 Reporting Back to Stakeholder Groups

Stakeholder groups will be reported back by CM's PIU via public/stakeholder consultation meetings in project affected municipalities and/or quarters. GRM feedback responses will be made in writing and verbally as previously explained in Table 9-1. Project updates will be posted on CM's website.

10.3 External Reporting on SEP Implementation

Reports on the implementation of the SEP and grievance process will be prepared by CM and publicly made available in the Municipality's website, after removing identifying information on individuals to protect their identities in accordance with the Law on the Protection of Personal Data.



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8. Çilimli (Düzce) Ulucami Neighborhood Western and Eastern Regions Final Sewerage Project Disclosure Report, 2021
9. WB's 2010 Policy on Access to Information.
<https://ppfdocuments.azureedge.net/3693.pdf>



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Annexes

Annex-1: EIA Exemption Letter

Annex-2: Grievance Form

Annex-3: Grievance Close-Out Form

Annex-4: Consultation Form


Annex-5: Grievance Register Table

Annex-6: Information Related to Stakeholder Consultation Meeting



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Annex-1 EIA Exemption Letter



T.C.
DÜZCE VALİLİĐİ
Çevre, Şehircilik ve İklim Deđişikliği İl Müdürlüğü

Sayı : E-96738833-220.03[202289]-3825746
Konu : İçme Suyu, Yađmur Suyu ve Pis Su
Hatlarının Tamamlanması

ÇİLİMLİ BELEDİYE BAŐKANLIĐINA


İlgi : a) 06/06/2022 tarihli ve 162463 Referans No'lu Bařvuru.
b) 16.05.2022 tarihli ve sayılı Çevre Düzeni Planı Görüşü.

İlgi (a) bařvuru ile İlimiz Çilimli İlçesi Merkez ve Mahallelerinde Çilimli Belediye Bařkanlıđı tarafından yapılması planlanan "İçme Suyu, Yađmur Suyu ve Pis Su Hatlarının Tamamlanması" projesi, 25/11/2014 tarih ve 29186 sayılı Resmî Gazete'de yayımlanarak yürürlüğe giren ÇED Yönetmeliđi Listelerinde yer almadığından kapsam dıřı olarak deđerlendirilmiřtir.

İlgi (b) görüşte; "Bahse konu alanların, Çilimli Belediyesi yetki sınırları içerisinde ve onaylı Uygulama İmar Planı bulunan alanlar içerisinde yer aldığı anlaşılmaktadır. Ayrıca, söz konusu alanların, Melen Baraj Gölü Özel Hükümlerinde belirtilen koruma kuřaklarından "Uzak Mesafe Koruma Alanı-2" ve "Yaygın ve Zengin Akiferler (Alüvyon Akifer) Alanı" sınırları içerisinde kaldığı anlaşılmıřtır. 1/25.000 Ölçekli Düzce Merkez İlçesi ve Yakın Çevresi Çevre Düzeni Planı Plan Hükümlerinin 5.9. maddesinde "Bu plan sınırları içerisinde ihtiyaç olması halinde güvenlik, sađlık, eđitim v.b. sosyal donatı alanları, belediye hizmet alanları, büyük kentsel yeřil alanlar, kent veya bölge/havza bütününe yönelik her türlü atık bertaraf tesisleri ve bunlarla entegre geri kazanım tesisleri, arıtma tesisleri, sosyal ve teknik alt yapı, karayolu, demiryolu, denizyolu, havaalanı, baraj, yenilenebilir enerji üretim alanları, enerji iletimi ve dođalgaz depolamasına iliřkin imar planları; bu planın koruma, gelişme ve planlama ilkelerine, İlgili kurum ve kuruluşların görüşlerine uyularak ilgili idaresince yapılır ve onaylanır. Kullanımlardan ÇED Yönetmeliđi kapsamında kalanlar için "Çevresel Etki Deđerlendirmesi Olumlu" veya "Çevresel Etki Deđerlendirmesi Gerekli Deđildir" kararının bulunması, ÇED Yönetmeliđi kapsamı dışında olanlar için ise ilgili kurum ve kuruluşların uygun görüşü olması kaydı ile hazırlanacak olan imar planları çevre düzeni planı deđerliğine gerek olmaksızın ilgili idaresince hazırlanır ve onaylanır. Onaylanan planlar sayısal ortamda veri tabanına işlenmek üzere Bakanlıđa gönderilir. Söz konusu tesisler/tesis alanları amacı dışında kullanılamazlar." denilmektedir. Buna göre, söz konusu alanların Çilimli Belediyesi yetki sınırları içerisinde ve onaylı Uygulama İmar Planı bulunan alanlar içerisinde kalması sebebiyle, yukarıda belirtilen tüm hususlara, anılan plan hükümlerine, Çevre Düzeni Planının ilgili hükümlerine, Melen Baraj Gölü Özel Hükümlerinin "Uzak Mesafe Koruma Alanı-2" bařlığı altında belirtilen ilgili hükümlere uyularak ve konu ile ilgili kurum ve kuruluşların uygun görüşleri alınarak, mer'î mevzuat hükümleri kapsamında konu ile ilgili gerekli deđerlendirmenin Çilimli Belediyesince yapılması gerekmektedir." denilmektedir.

Bu dođrultuda planlanan yatırım ile ilgili olarak ilgi (b) Çevre Düzeni Planı Görüşü ekte gönderilmekte olup; bahse konu Çevre Düzeni Planı Hükümlerine ve Melen Baraj Gölü Özel Hükümleri'nin "Uzak Mesafe Koruma Alanı-2" bařlığı altında belirtilen ilgili hükümlerine uyulması, konu ile ilgili olarak ilgili Kurumların görüşünün alınması ve 5491 sayılı kanunla deđişik 2872 sayılı

Bu belge, güvenli elektronik imza ile imzalanmıřtır.
Dođrulama Kodu: E99AD965-4659-4066-97D9-9AA247643D2B Dođrulama Adresi: <https://www.turkiye.gov.tr>
Hükümet Konađı Binası F - Blok Kat: 1 Merkez / DÜZCE Bilgi için: Ayşe ERDOĐAN
Tel No: (0380) 524 58 27 - (0380) 524 58 28 Faks No: (0380) 524 16 21 Mühendis
e-posta: duzce@csb.gov.tr İnt: <https://duzce.csb.gov.tr/>





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Çevre Kanunu ile bu Kanuna istinaden çıkarılan Yönetmeliklerin ilgili hükümlerine uyulması ve diđer me'ri mevzuat çerçevesinde öngörölen gerekli izinlerin alınması, ekolojik dengenin bozulmamasına, çevrenin korunmasına ve geliřtirilmesine yönelik tedbirlere riayet edilmesi gerekmektedir.
Bilgilerinize ve geređini rica ederim.

Görbüz SALTAŐ
Vali a.
Vali Yardımcısı

Ek: İlgili (b) görüő


Bu belge, güvenli elektronik imza ile imzalanmıştır.
Dođrulama Kodu: E99AD965-4659-4066-97D9-9AA247643D2B Dođrulama Adresi: <https://www.turkiye.gov.tr>
Hükümet Konađı Binası F - Blok Kat: I Merkez / DÜZCE Bilgi için: Ayőe ERDOĐAN
Tel No: (0380) 524 58 27 - (0380) 524 58 28 Faks No: (0380) 524 16 21 Mühendis
e-posta: duzce@esb.gov.tr İnt: <https://duzce.esb.gov.tr/>





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Annex-2 Grievance Form

	ÇİLİMLİ MUNICIPALITY Project Code:..... Çilimli Water, Storm Water and Sewerage Network Construction Project			
	GRIEVANCE FORM			
Person Filling the Form:	Date:			
Interview Agenda:	Reference No:			
1. INFORMATION ABOUT THE COMPLAINANT				
Name Surname: If the complainant requests that this complaint be treated anonymously, this complaint will be recorded anonymously and the request will be met.	How to receive the complaint			
Turkish ID Number:	Phone	<input type="checkbox"/>		
Phone:	Face to face	<input type="checkbox"/>		
Address:	Web-site/ E-Mail	<input type="checkbox"/>		
Email:	Other (Explain)	<input type="checkbox"/>		
Stakeholder Type				
Public Institution <input type="checkbox"/>	Project Affected People <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Trade Association <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Workers' Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. DETAILED INFORMATION ON THE GRIEVANCE				
Description of the Grievance:				
Resolution method requested by the Complainant				
Registered Person Name Surname/Signature	Complainant Name Surname/Signature			



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Annex-3 Grievance Close-Out Form

	ÇİLİMLİ MUNICIPALITY Project Code:..... Çilimli Water, Storm Water and Sewerage Network Construction Project	
	GRIEVANCE CLOSE OUT FORM	
Reference No:		
1. DETERMINATION OF CORRECTIVE ACTION		
1		
2		
3		
4		
5		
Responsible Departments		
2. CLOSE OUT OF THE GRIEVANCE		
<i>This section will be filled and signed by the Complainant in case the grievance stated in the "Grievance Registration Form" is resolved.</i>		
Date: /...../.....	Name Surname / Signature of the Person Closing the Grievance	Name Surname / Signature of Complainant



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Annex-4 Consultation Form

	CILIMLI MUNICIPALITY Project Code:..... Çilimli Water, Storm Water and Sewerage Network Construction Project			
	CONSULTATION FORM			
Person Filling out the Form:	Date and time:			
Meeting Agenda:	Consultation Registration No:			
1. CONSULTATION INFORMATION				
Interviewed Institution:	Communication Type			
Name-Surname of the Interviewee:	Phone / Hotline <input type="checkbox"/>			
Phone:	Face to Face Meeting <input type="checkbox"/>			
Address:	Website / E-mail <input type="checkbox"/>			
Email:	Other (Explain) <input type="checkbox"/>			
Stakeholder Type				
Public Institution <input type="checkbox"/>	PAP <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Professional Chamber <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Labor Unions <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. CONSULTATION DETAILS				
Questions about the Project:				
Project concerns/feedback:				
Responses to the views expressed above:				
<i>Recorded by Name-Last Name/Signature</i>	<i>Complainant Name-Last Name/Signature</i>			



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Annex-5 Grievance Register Table

No	Complaint Register Number	How Complaint is Received (Grievance Form, Community Meeting, Telephone)	Level of Grievance (Municipality/Utility Level, Regional)	Date of Complaint Received	Location of Complaint Received	Name of Person Receiving Grievance	Land Parcel # (If complaint is related to land)	Complainant Information					Project Component Related to Complaint	Grievance Category (expropriation/land acquisition related, environmental issues, damages to structures etc.)	Complaint Summary	Grievance Status (open, closed or pending)	Action Taken				Supporting Documents for Grievance Closeout (bank receipt for compensation, grievance closure protocol)
								Name/Surname	ID Number	Telephone/email	Village-District	Gender					Responsible Person/Department	Action Planned	Due Date of the Addressing the Grievance	Date of Action Taken	
1																					





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Annex-6 Information Related to Stakeholder Consultation Meeting

Çilimli Water, Stormwater and Sewerage Network Construction Project Public/Stakeholder Consultation Meeting Minutes 04 January 2024

The Public/Stakeholder Consultation Meeting was conducted on 4th of January 2024 at Çilimli Municipality Conference Hall. The meeting was held with the participation of 19 people. 14 out of 19 participants were employees of Cilimli Municipality, one (1) participant was an engineer at Çilimli Organized Industrial Zone, three (3) participants were citizens of neighborhoods and there was one (1) mukhtar who attended the meeting.

The meeting was announced via newspaper advertisements in Türkiye and Manşet Newspapers on 28th December 2023. The meeting was also announced through flyers placed at certain locations (such as mukhtar offices, public places) by Çilimli Municipality. Çilimli Municipality informed all the project mukhtars about the date/time and location of the planned public consultation meeting.

The Draft Environmental and Social Management Plan and the Draft Stakeholder Engagement Plan were disclosed in the Çilimli Municipality website as of 22nd of December 2023.

Brochures were provided to mukhtars to be distributed to the residents in their neighborhoods. Brochures were distributed to participants during the meeting. Çilimli Municipality representatives and ACE Experts were available during the meeting. A presentation was given to the participants by ACE. The presentation covered the following main headings:

- Project Executor, Implementer and Financier
- Project Description
- Expected benefits of the Project
- Environmental and Social Studies
- Potential environmental and social impacts
- Mitigation measures and management strategies
- Stakeholder engagement and how stakeholders can be involved in the process
- Questions and answers

At the end of the meeting, there was a question/answer session. However, none of the participants raised a question. There was only one comment raised by a participant who stated that the construction of the water, storm water and sewerage network lines is an important and urgent need for the area.



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The newspaper announcements, the flyer, the disclosure page of ESMP and SEP, the brochure, the presentation given at the meeting, the photographs taken during the meeting and the participant list are provided below.



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Newspaper Advertisements of Public/Stakeholder Consultation Meeting

gündem

28 Aralık 2023 Perşembe

11

ERDOĞAN: NE KADAR KURUM VARSA HEPSİ SINIFTA KALDI

Netanyahu'nun Hitler'den farkı yok

Hitler'den farkı yok

Cumhurbaşkanı Recep Tayyip Erdoğan, Beştepe Millet Kongre ve Kültür Merkezinde, 100. YIL TÜBAT ve TUBA Bilim Ödülleri Töreninde konuştu. Erdoğan, Türkiye Yüzyılı'nın inşası için bilim alanında emek veren, fikir ve yürekleri diken akademisyenlere, hocalara, araştırmacılara teşekkür etti. Erdoğan, 12 askerî şehit olduğu saldırganlığına, 36 saatte 54 teröristin yok edildiğini ifade eden Erdoğan "Şehitlerimizin kanları yerde kalmayacak" dedi. İsrail'in Gazze'ye yönelik saldırılarına değinen Erdoğan, gözetim alanına Filistinlilerin yaşadığı tehdit edilmesine tepki gösterdi. Erdoğan açıklamalarında önceki günkü söylemlerini şöyle sürdürdü:

"İçinde bulunduğumuz asrın, Allah'ın izniyle milletimizin ve devletimizin asrı olduğundan önce kadar büyük dünyayla aynı. Türkiye'nin saldırganlığına tepki gösterenler, kutlu yurtdışı faaliyetlerinde de bu ülkenin geleceğine öz güven taşıyorlar."

■ **TEKNOFEST**, bir teknoloji festivalinden öte bu ülkenin geleceğine öz güven taşıyorlar. Allah'ın izniyle milletimizin ve devletimizin asrı olduğundan önce kadar büyük dünyayla aynı. Türkiye'nin saldırganlığına tepki gösterenler, kutlu yurtdışı faaliyetlerinde de bu ülkenin geleceğine öz güven taşıyorlar.

ISMAIL KAPAN NOKTALAR

twitter.com/kapanismail
ismail.kapan@tp.com.tr

Türkiye'nin önünü kesemeyecekler..

Bugüne kadar Türkiye'nin büyümesine, güçlenmesine set çekmek isteyenlere karşı mücadele için akla hayale gelmedik kalesizliklere başsınan dış düşmanlar ve onların yerli işbirlikçileri, hedeflerine ulaşamadı. Asla ve kata ulaşamayacaklar..

Türkiye ne zaman önemli bir siyasi veya ekonomik hamle yaparsa, her güpür deňal sabote etmek için harekete geçer... 22 ve 23 Aralık günlerinde, Irak'ın kuzeyinde askerlerimize karşı yapılan kalesiz saldırı da bu çerçevede değerlendirilmelidir. Türkiye Orta Doğu, Balkanlar, Kafkaslar ve Kuzey Afrika'da, bölgesel ve küresel başarıya hizmet eden çok önemli rol oynuyor. Gözetim alanına Filistin'in yer aldığı bir harita göstererek, "İste Yeni Orta Doğu..." diye pazarlamaya devam ettiği bahane konu "Baharat Koridoru", Hindistan-Orta Doğu-Arnavutluk güzergahıyla hayata geçirilmeye çalışılıyor. Türkiye'nin Gazze savagında, Filistin hakimiyetinde haklarını korumak için İsrail'e karşı sergilediği nevi şahısna müharibe duruş, Sionist çevrelerin tam manasıyla çabalarını gündeme taşıyor. Ondan beri bölücü örgütle destek veren İsrail'in son kalesiz saldırıdaki ayak izini elbette tespit ve net edilmeye çalışılmaktadır... ABD'nin PKK ve YPG'lerine verdiği askeri ve siyasi destek zaten ortada. Şüphesiz sırası geldiğinde bütün bu hususlar masaya yatırılacaktır. Ama şunu peşinen bir kere daha hatırlatmakta fayda var: Planlı, yicili ve uygulamaları kim olursa olsun, hangi bölgeye veya kişiye gücü olursa olsun fark etmez. Türkiye'ye karşı saldıran her olayın hesabı gözüle. Bunun için uygun zaman ve zemin elbette kollanmaktadır.

Cumhurbaşkanı Erdoğan'ın din TÜBAT ve TUBA Bilim Ödülleri Töreninde söylediği bu sözler meselesini özdetir: "Ekonomiyle, ticaretle, teknolojiyle, her alanda elde ettiği başarılarıyla ülkemiz bölgesel oyuncu olmaktan ötek küresel aktör haline gelmektedir. Türkiye'nin şahlanışına set çekmeye amaçlayan menfur terör saldırılarının, kutlu yurtdışı faaliyetlerinde de bu ülkenin geleceğine öz güven taşıyorlar."

81 ilin temayülü bugün bitiyor

Yerel seçim hazırlarını sürdüren AK Parti'de çalışmalar yoğun bir şekilde devam ediyor. 28 büyükşehirin temayülü bugün bitiyor. Cumhurbaşkanlığı Recep Tayyip Erdoğan, dün de Mardin ve Malazgirt'te teşkilatı ziyaret etti. Bery Jellike Erdoğan 30 büyükşehirin temayülüni bitirmek için aday

KÜRESEL DİPLOMASİNİN MERKEZİ OLUYORUZ

BM İstanbul'da 'eş güdüm ofisi' kuracak

Esma Altun ANKARA
İçişleri Bakanlığı BM İstanbul'da Kalkınma Eşgüdüm Ofisi açacak. İstanbul'da kurulacak ofis ile ilgili uluslararası anlaşma TBMM Dışişleri Komisyonunda kabul edildi. Kalkınma Eşgüdüm Ofisinin bölgesel temelde koordinasyonu sağlamak amacıyla dünya genelinde 5 bölgesel ofisinin oluşturulması planlanıyor. Dışişleri Bakanı Yardımcısı Burak Akçapar "Bunlardan birisi de İstanbul. Diğer bölgesel ofisler Panama, Addis Ababa, Orta Doğu için Amman ve Bangkok" dedi. "Soz konusu ofisin kuruluşu aynı zamanda İstanbul'un New York veya Cenevre gibi bir BM merkez haline gelmesi vizyonumuzda da uyumlu, ona hizmet eder nitelikte" diyen Akçapar "İstanbul'da kurulacak BM Kalkınma Eşgüdüm Bölgesel Ofisi, Avrupa ve Orta Asya'da görev yapan 18 BM mukim koordinatörünü destekleyecek" bilgisini verdi. AK Parti Gaziantep Milletvekili ve Dışişleri Komisyonu üyesi Ali Şahin de "Bu anlaşma Türkiye'nin, ülkemizin küresel diplomasi merkezlerinden birisi haline gelmesi bakımından da son derece önemli ve mütsep" değerlendirilmesini bildirdi.

DEM PARTİ ÖNÜNDE PROTESTO

Sarı torba bırakılır

■ Sehit ve gazı yakınlarda PKK'nın siyasi kolu olan DEM Parti önünde eylem yapıldı. Terzici karavânlar hazırlanarak sarı torba bırakıldı.

MEHMET ASLAN: İZNE GELECEKTİ, TEMELLİ GELDİ

Şehit babası oldum hain babası değilim

■ İrak'ın kuzeyinde Pençe-Kilit Harekati bölgesinde teröristlerle çıkan çatışmada şehit düşen piyade sörleşme ile Kemal Aslan'ın babası Mehmet Aslan, oğlu da son görüşmesini anılatı. Baba Mehmet Aslan'ın şunu söyledi: Şehidim ile en son konuşmamız aynı gün oldu. Saat 14.00 civarında konuştuk. Beni gördükten sonra, "Ne yapıyorsun diye sorduk. Bugün burada yağmur var ve sis var dedi. Konuşuyorduk ama telefon tam çekmiyordu. 'Üç gündür hava açmadı' dedi. İzne gelmek istiyordum, gelmedi. Sabah 01.00'ünde gittim. 'Yağış kesildi, yollar düzleşti' dedi. Temelli izne geldi, izne gönderdik. Allah ondan razı olsun. En azından şehit babası oldum, hain babası değilim. Oyle olsaydım kimse buraya gelmezdi. Şu an her taraftan arıyorlar. Telefonlara yetiştirmiyoruz."

DUYURU

Çiğimli Jeotermal Kuyu Sondajı Projesi
Çiğimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi

HALKIN BİLGİLENDİRİLMESİ VE KATILIMI TOPLANTISINA DAVET

İller Bankası Sürdürülebilir Şehirler Projesi-II Ek Finansman kapsamında T.C. Çiğimli Belediyesi tarafından yapılması planlanan "Çiğimli Jeotermal Kuyu Sondajı Projesi" ve "Çiğimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi" için Çevresel ve Sosyal Yeterlilik Planı çalışmalarına ilişkin olarak halkı bilgilendirmek, halkın görüş ve önerilerini almak üzere aşağıda detayları verilen "Halkın Bilgilendirilmesi ve Katılımı Toplantısı" düzenlenecektir.

Tüm halkımıza saygıyla duyurulur.

T.C. Çiğimli Belediyesi

Toplantı Tarihi : 04.01.2024
Toplantı Saati : 11:00
Toplantı Yeri : T.C. Çiğimli Belediye Başkanlığı Hizmet Binası Konferans Salonu

Proje Sahibi : T.C. Çiğimli Belediye Başkanlığı
Tel : +90 380 681 50 04
Fax : +90 380 681 66 66
E-posta : bilgi@ciğimli.bel.tr

Resmî İletişim : www.ilan.gov.tr/de BASIN: 1958231

Final Report

64

January 2024



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Manşet

HABER

3

28 Aralık 2023 Perşembe

Düzce'de eğitimcilerin sesine kulak verilecek

Eğitimdeki sorunların aşarive düşürülmesi amacıyla Bakanlık heyeti Düzce'ye gelecek. Millî Eğitim Bakanlığı, okul yöneticileri ve öğretmenlerle istişarelerde bulunulmak üzere bakan yardımcılar ve tüm genel müdürleri önümüzdeki günlerde şehre gönderecek. Merkez ve ilçelerdeki eğitim kurumlarını ziyaret edecek olan üst düzey bürokratlar, öğretmenlerin fikir ve önerilerini dinleyecek.

Millî Eğitim Bakanlığı'nın hayata geçirdiği eğitim politikalarına ilişkin başta okul yöneticileri ve öğretmenlerle istişarelerde bulunma üzere kararlaştırılan problemleri çözüme kavuşturmak amacıyla bakan yardımcılar ile bütün genel müdürlerin katılımıyla 81 il ziyaretleri başlatıldı. Millî Eğitim Bakanı Yusuf Tekin'in talimatıyla önümüzdeki günlerde Düzce'ye gelecek olan 4 bakan yardımcısı ile 20 genel müdür, eğitim öğretim faaliyetlerine ilişkin idareci ve eğitimcilerle istişarelerde

bulunacak. Toplantılarda, eğitim öğretim süreçlerinin değerlendirilmesinin yanı sıra yerelde karşılaşılan problemlerin çözüme kavuşturması için yol haritası belirlenecek. İl ziyaretinde genel müdürler, daire başkanları ile birlikte il ve ilçe yöneticileri, okul müdürleri, öğretmen ve öğrencilerle buluşma fırsatı yakalayacak. Sınıflarda derslere katılacak olan genel müdürler, öğretmenler odasında da öğretmenler ile bir araya gelecek. Ayrıca her kademedeki yöneticilerin katılımıyla

toplantılar yapılacak. Yapılan toplantılarda yönetici ve öğretmenlerin görüş, önerileri ve talepleri alınarak eğitim öğretime ilişkin yürürlükte faaliyetleri değerlendirilecek. Ayrıca bakanlığın yürüttüğü politikalar ve Öğretmenler Odası Buluşmalarında alınan kararlara bağlı olarak yapılan değişiklikler ile gerek yerel gerekse ulusal düzeyde yapılabilecekler üzerine görüş alışverişinde bulunulacak.



MEB'den topyekûn saha ziyaretleri başladı

Sinema öğrencilerinden başarı



Düzce Üniversitesi Sanat, Tasarım ve Mimarlık Fakültesi Radyo, Televizyon ve Sinema Bölümü 4. Sınıf öğrencisi Güner Tuncer, bitirme projesi kapsamında Dr. Öğr. Üyesi Mehmet Emrah Erkanı danışmanlığında gerçekleştirdiği "Moia" isimli kısa filmiyle İstanbul, Ankara ve İzmirde düzenlenen festivallere damga vurdu. Güner Tuncer'in filmi Moia, 15-17 Aralık 2023 tarihlerinde Ankara'da düzenlenen 7. Afsas Uluslararası Kısa Film Festivali'nden Jüri Özel Ödülü ile ödünen, Yeditepe Üniversitesi ile Ay Yapım ortaklığında İstanbul'da düzenlenen 3. Luma Kısa Film Festivali'nde Finalist olma başarısını gösterdi. Festival kapsamında İstanbul sinemaseverlerin beğenisine sunulan film bir diğer başarısı ise İzmir'den geldi. Moia, Uluslararası 3. Bornova Kısa Film Günlerine seçilerek, Kumluca Film Seçkisi başlığı altında 15-17 Aralık 2023 tarihleri arasında İzmirde izleyicilerin beğenisine sunuldu. Radyo, Televizyon ve Sinema Bölümü 4. sınıf öğrencisi Duhan Kavakoğlu'nun yönetmenliğini yaptığı "Şikar" adlı kısa film ise, 2. Kocaeli Film Festivali kapsamında Görme Filmleri Finalisti olarak festivalde yer alma başarısını gösterdi. Düzce'de düzenlenen Film-16

Kasım 2023 tarihleri arasında Kocaeli'de gösterime girdi. Radyo, Televizyon ve Sinema Bölümü ik mezunlarımızdan ve bölümümüzü birincilik derecesiyle tamamlayan Aşlı Sürü Akyol'un kısa filmi İşsizlik Kapsi, 24. Randevu İstanbul Uluslararası Film Festivali kapsamında 22 Aralık 2023 tarihinde Taksim AKM Yeşilçam Sineması'nda gösterime girdi. Film, Dr. Öğr. Üyesi Mehmet Emrah Erkanı ve Öğr. Gör. Turay danışmanlığında 2022 yılı TÜRSAK 16. Geleceğin Sineması'na seçilen finalist projeler arasında yer almıştı. Filmin kurşunu Arş. Gör. Kortan Topcu tarafından gerçekleştirilirken, projede lisans ve yüksek lisans öğrencileri aktif görev aldılar. Çekimleri Düzce'de gerçekleştirilen üç filmde de Sanat, Tasarım ve Mimarlık Fakültesi Radyo, Televizyon ve Sinema Bölümü öğrencileri ve akademisyenleri aktif rol üstlendiler. Dr. Öğr. Üyesi Mehmet Emrah Erkanı'nın ortak yapımcısı olduğu film Moia'nın sanat yönetmenliğini Arş. Gör. Kortan Topcu üstlenirken, Duhan Kavakoğlu'nun filmi Şikar'ın ekipman desteği Dr. Öğr. Üyesi Evren Günevi Uslu ve Öğr. Gör. Murat Uslu tarafından sağlandı. Kaynak: Düzce Belediyesi



Ek ödenek konulması talebi kabul edildi



Düzce Belediye Meclisi aralık ayı toplantılarının tamamlanmasının ardından olağanüstü toplantıda bir araya geldi. Kabul edilen ek ödenek konulması talebi başta olmak üzere 3 gündem maddesi meclis üyelerinin oyları ile karara bağlandı. Düzce Belediyesi'nden yapılan açıklamaya göre, Düzce Belediyesi Meclisi aralık ayı 4 birleşimi

olağanüstü toplantı şeklinde 3 gündem maddesinin görüşülmesi ile gerçekleştirildi. Meclisin ilk gündem maddesinde ek ödenek konulması talebi meclis üyeleri tarafından kabul edildi. Meclis, aralık ayı toplantılarının tamamlanmasının ardından gerçekleştirilen ikinci olağanüstü toplantıda başkanvekili Hüdaev Gösterişli başkanlığında bir araya

gelirken, ilk olarak bir önceki meclis toplantısının tutanak özeti okundu. Tutanak özeti için birliği ile kabul edilmesinin ardından geçilen, gündem maddelerinde ilk olarak, ek ödenek konulması talebi meclis üyeleri ile paylaşıldı. Yapılan oylamada madde kabul edilirken, ikinci gündem maddesinde Çerkezaşköprü ve Kadoğlu mahalleleri sınırları içinde kalan alana yönelik kamu, yaranı kararı maddesi görüşülerek karara bağlandı. Olağanüstü toplantının son gündem maddesinde ise Akyazı, Kırızlı, Otluoğlu ve Başköprü köylerinin belediye sınırları içerisinde katılması meclis üyelerinin oylamasının ardından kabul edildi. Meclisin bir sonraki toplantısı 2 Ocak 2024 Salı günü saat 18.00'da yapılacak. Kaynak: Düzce Belediyesi

Çilimli Jeotermal Kuyu Sondajı Projesi Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi ÇİLİMLİ BELEDİYE BAŞKANLIĞI

HALKIN BİLGİLENDİRİLMESİ VE KATILIMI TOPLANTISINA DAVET

İller Bankası Sürdürülebilir Şehirler Projesi-II Ek Finansman kapsamında T.C. Çilimli Belediyesi tarafından yapılması planlanan "Çilimli Jeotermal Kuyu Sondajı Projesi" ve "Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi" için Çevresel ve Sosyal Yönetim Planı çalışmaları ile ilgili olarak halkı bilgilendirmek, halkın görüş ve önerilerini almak üzere aşağıda detayları verilen "Halkın Bilgilendirilmesi ve Katılımı Toplantısı" düzenlenecektir. Tüm halkımıza saygıyla duyurulur.

T.C. Çilimli Belediyesi
Toplantı Tarihi : 04.01.2024
Toplantı Saati : 11:00
Toplantı Yeri : T.C. Çilimli Belediye Başkanlığı Hizmet Binası Konferans Salonu
Proje Sahibi : T.C. Çilimli Belediye Başkanlığı
Tel: +90 (380) 681 50 04- Fax: +90 (380) 681 66 66 - E-posta: bilg@cilimli.bel.tr

Resmî İlanlar: www.ilan.gov.tr'de (Basın:01958231) (www.bilk.gov.tr)



TEKNOKENT KOLEJİ
"Türkiye'nin Yeni Okulları"

Eğitim Koçluğu Sistemi

Dijital Üreten Okul Modeli

Üniversite / Hayata Tam Hazırlık

Teknoloji ve İnovasyon Eğitimi

%100 Devlet Destekli Okul

Üretimde İş Birliği Modeli

Kişiyi Özgün Eğitim

0 536 845 81 81

NUSRETTİN MAHALLESİ BOLU CADESİ / DÜZCE



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Flyer for Public Informing about the Public/Stakeholder Consultation Meeting



Çilimli Jeotermal Kuyu Sondajı Projesi Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi

HALKIN BİLGİLENDİRİLMESİ VE KATILIMI TOPLANTISINA DAVET

İller Bankası Sürdürülebilir Şehirler Projesi-II Ek Finansman kapsamında T.C. Çilimli Belediyesi tarafından yapılması planlanan “Çilimli Jeotermal Kuyu Sondajı Projesi” ve “Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi” için Çevresel ve Sosyal Yönetim Planı çalışmaları ile ilgili olarak halkı bilgilendirmek, halkın görüş ve önerilerini almak üzere aşağıda detayları verilen “Halkın Bilgilendirilmesi ve Katılımı Toplantısı” düzenlenecektir.

Tüm halkımıza saygıyla duyurulur.

T.C. Çilimli Belediyesi

Toplantı Tarihi : 04.01.2024
Toplantı Saati : 11:00
Toplantı Yeri : T.C. Çilimli Belediye Başkanlığı Hizmet Binası Konferans Salonu
Proje Sahibi : T.C. Çilimli Belediye Başkanlığı
Tel: +90 (380) 681 50 04- Fax: +90 (380) 681 66 66- E-posta: bilgi@cilimli.bel.tr



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Çilimli Municipality Website - Disclosure Page for ESMP and SEP

cilimli.bel.tr/detay/surdurulebilirler-sehirler-projesi

881 50 04 Sık Kullanılanlar Ara Basın Odası

ÇILIMLI BELEDİYESİ ÇILIMLIYI KEŞFETME BAŞKAN YÖNETİM MÜDÜRLÜKLER PROJELERİMİZ HİZMETLERİMİZ İLETİŞİM

Haberler ve Duyurular

Anasayfa / Haberler ve Duyurular / Sürdürülebilir Şehirler Projesi

Sürdürülebilir Şehirler Projesi

Kategori: Haberler ve Duyurular Tarih: 22.12.2023 Okunma: 66

Çilimli Jeotermal Kuyu Sondajı Projesi Çevresel ve Sosyal Yönetim Planı

Çilimli Jeotermal Kuyu Sondajı Projesi Paydaş Katılım Planı

Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi Çevresel ve Sosyal Yönetim Planı

Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi Paydaş Katılım Planı

#	DOSYA ADI	İNDİR
	Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi Çevresel ve Sosyal Yönetim Planı Sürdürülebilir Şehirler Projesi	DOSYAYI İNDİR
	Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi Paydaş Katılım Planı Sürdürülebilir Şehirler Projesi	DOSYAYI İNDİR
	Çilimli Jeotermal Kuyu Sondajı Projesi Paydaş Katılım Planı Sürdürülebilir Şehirler Projesi	DOSYAYI İNDİR
	Çilimli Jeotermal Kuyu Sondajı Projesi Çevresel ve Sosyal Yönetim Planı Sürdürülebilir Şehirler Projesi	DOSYAYI İNDİR

BASIN ODASI

- Haberler ve Duyurular
- Basın Kiti
- Foto Galerisi
- Video Galerisi
- E-Katalog
- Dokümanlar

SIK KULLANILANLAR

- Meclis ve Komisyon Kararları
- Meclis İlanları
- Gelir Tarifeleri
- İlanlar
- Vefat Edenler
- Otobüs Saatleri
- Elektrik Kesintileri
- Dokümanlar

İçerik Ara



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Project Information Brochure

ÇSYP'de inşaat öncesi dönem, inşaat ve işletme aşamaları dikkate alınarak tüm potansiyel etkiler için etki azaltma planları ve izleme planları hazırlanmıştır. Çilimli Belediyesi, proje faaliyetlerinin çevresel ve sosyal etkilerini, ilgili ulusal mevzuat ve uluslararası standartları da dikkate alarak izleyecek ve raporlayacaktır.

ÇSYP'nin uygulanmasından sorumlu ana kurum Çilimli Belediyesi'dir. Projenin sorumlu tarafları arasında Çilimli Belediyesi tarafından açılacak ihale süreci ile belirlenecek ve İller Bankası A.Ş. tarafından onaylanacak olan Denetim Danışmanı ve proje faaliyetlerinin uygulanması için ihalenin verileceği Yüklenici'de olacaktır.

Paydaş Katılımı ve Şikayet Mekanizması

Projenin paydaşlarının belirlenmesi, paydaşlarla katılım yöntemlerinin tanımlanması ve Çilimli Belediyesi ile paydaşlar, etkilenen topluluklar ve ilgili gruplar arasında bir diyalog kurulması ve bu diyalogun korunmasını amaçlayan bir Paydaş Katılımı Planı (PKP) hazırlanmıştır.

Projenin inşaat ve işletme aşamalarında tüm paydaşların görüşlerini, endişelerini, şikayetlerini ve önerilerini almak üzere bir Şikayet Mekanizması kurulacaktır. Bu mekanizma aracılığı ile iletilen şikayetler, hızlı ve hassas bir şekilde ele alınacaktır. Şikayet mekanizmasının kurulmasından ve

uygulanmasından Çilimli Belediyesi sorumlu olacaktır.

Paydaşlar, şikayetlerini ve görüşlerini aşağıda belirtilen kanallar aracılığıyla iletebileceklerdir:

- Paydaş Katılımı Toplantıları
- T.C. Çilimli Belediyesi

İnternet sitesi: <https://www.cilimli.bel.tr/>
E-posta: bilgi@cilimli.bel.tr
Telefon: +90 380 681 50 04
Resmî yazışma adresi: Ulucami Mah. Pazaryeri Sk. No: 01
Çilimli / DÜZCE

- İller Bankası A.Ş.

İnternet sitesi: <https://www.illbank.gov.tr/form/bilgiedimesululararasi>
E-posta: bilgiedib@illbank.gov.tr ve etikudib@illbank.gov.tr
Telefon: +90 312 508 79 79
Resmî yazışma adresi: İLBANK Uluslararası İlişkiler Dairesi, ŞÇM Ekibi Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

- Cumhurbaşkanlığı İletişim Merkezi (CİMER)

İnternet sitesi: www.cimer.gov.tr
Çağrı Merkezi: 150
Telefon numaraları: +90 312 525 55 55
Faks numarası: +90 312 473 64 94
E-posta: cumhurbaşkanligi@tcbb.gov.tr
Resmî Yazışma Adresi: T.C. İletişim Başkanlığı Karlımık Mah. Mevlana Bulvarı No:144 Çankaya/ANKARA



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SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ-II Ek Finansman

ÇİLİMLİ SU, YAĞMUR SUYU VE KANALİZASYON ŞEBEKESİ İNŞAATI PROJESİ BİLGİLENDİRME BROŞÜRÜ



ARALIK 2023



Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi (Proje), Dünya Bankası desteği ile İller Bankası A.Ş. tarafından şehirlerdeki sürdürülebilir kalkınmayı desteklemek için yürütülen Sürdürülebilir Şehirler Projesi-II-Ek Finansman (SSP-II-EF) programı kapsamındaki alt projelerden biridir.

Proje, Dünya Bankası tarafından finanse edilecek olup, İller Bankası A.Ş. aracılığı ile T.C. Çilimli Belediyesi tarafından yürütülecektir.

Proje, Çilimli İlçesi Ulucami Mahallesi'nin su, yağmur suyu ve kanalizasyon şebekesinin inşaatını ve işletilmesini içerecektir. Yağmursuyu şebekesi, Çilimli İlçesinin Şerefiye, Mahırağa ve Topçular mahallelerine de uzanmaktadır. Proje, Çilimli İlçesi Ulucami Mahallesi'nde 18.016 m su şebekesi, 15.560 m yağmursuyu şebekesi ve 28.163 m kanalizasyon şebekesi inşaatı ile Ulucami, Şerefiye, Mahırağa ve Topçular mahallelerinden geçen Düzce Caddesi üzerindeki 10.105 m yağmursuyu şebekesi olmak üzere, toplamda 71.844 m'lik su, kanalizasyon ve yağmursuyu şebekesi inşaatı ve işletilmesini içerecektir.

Proje, imar planındaki mevcut yollar üzerine inşa edilecek olup, proje ile ilgili herhangi bir kamulaştırma/yeniden yerleşim olmayacaktır.



Şekil 1. Projenin Boru Şebekesinin Dağılımı - Ulucami Mahallesi'nin Yakından Görünümü

Su, yağmur suyu ve kanalizasyon şebekesi inşaatı projeleri ÇED Yönetmeliği kapsamına girmediğinden, Proje Düzce Çevre, Şehircilik ve İklim Değişikliği İl Müdürlüğü tarafından kapsam dışı olarak değerlendirilmiştir.

Kesin proje takvimi henüz belli değildir. Proje aşamalarının yaklaşık süreleri tasarımın gözden geçirilmesi ve revizyonları ile ilgili denetim danışmanı seçimi için 6-9 ay; ihale hazırlığı, ihale ve değerlendirme süreci için 4-6 ay; sözleşmenin imzalanması ve inşaat için 18 ay ve kusur bildirme dönemi için 6-9 aydır.

İnşaat aşamasında çalışacak olan net işçi sayısı ihale aşamasından sonra belirlenecektir. İnşaat aşamasında yaklaşık 20 kişinin çalışması beklenmektedir. İşletme aşamasında sürekli olarak çalışacak ilave personel bulunmayacak, ancak bakım ve onarım olması durumunda sahada çalışanlar bulunacaktır.

Proje, ulusal mevzuat ve Dünya Bankası koruma önemi politikaları ile uyumlu olarak yönetilecektir.

Çevresel ve Sosyal Yönetim Planı

Projenin inşaat ve işletme faaliyetlerinin çevresel ve sosyal etkilerinin olması beklenmektedir. Projenin potansiyel çevresel ve sosyal etkilerini ve ilgili etki azaltma önlemlerini belirlemek amacıyla bir Çevresel ve Sosyal Yönetim Planı (ÇSYP) geliştirilmiştir.

Projenin inşaat aşamasındaki ana potansiyel çevresel ve sosyal, iş sağlığı ve güvenliği, halk sağlığı ve güvenliği etkileri/riskleri; kazı toprağı ve atık oluşumu, hava/gürültü emisyonları, trafik güvenliği, ulaşım güvenliği, yaya güvenliği ve iş olayları/kazaları olarak belirlenmiştir. İşletme aşaması etkileri/riskleri inşaat aşamasına benzer olacaktır ve bakım/onarım işleri boru hattı onarım işlerini içerecektir. Ek işletme aşaması çevresel ve sosyal etkiler/riskler Çilimli Belediyesi tarafından yürütülen rutin işletme faaliyetleriyle ve Çilimli Belediyesi çalışanlarının sağlık ve güvenlik riskleriyle ilgili olacaktır.



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Bu Proje Avrupa Birliği, Türkiye Cumhuriyeti ve Dünya Bankası tarafından ortaklaşa finanse edilmektedir

Presentation Given in the Public/Stakeholder Consultation Meeting

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ-II Ek Finansman

ÇİLİMLİ SU, YAĞMUR SUYU VE KANALİZASYON

ŞEBEKESİ İNŞAATI PROJESİ

Halkın Bilgilendirilmesi ve Katılımı Toplantısına Hoşgeldiniz

04.01.2024

Kapsam / Gündem

- Proje Yürütücüsü, Uygulayıcısı ve Finansörü kimdir?
- Projenin Tanıtımı
- Projenin beklenen faydaları nelerdir?
- Çevre ve Sosyal Çalışmalar nedir?
 - Olası çevresel ve sosyal etkiler
 - Etki Azaltıcı Önlemler ve Yönetim Stratejileri
- Paydaş Katılımı
 - Sürece Nasıl Dahil Olabilirsiniz?
- Sorular ve Cevaplar (Proje ile ilgili soru, beklenti, görüş ve öneriler)

Proje Yürütücüsü, Uygulayıcısı ve Finansörü

Proje Yürütücüsü: İLBANK
Proje Uygulayıcısı: CILIMLI
Proje Finansörü: THE WORLD BANK

Projenin Tanıtımı

- Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi (Proje), Dünya Bankası desteği ile İller Bankası A.Ş. tarafından şehirlerdeki sürdürülebilir kalkınmayı desteklemek için yürütülen Sürdürülebilir Şehirler Projesi-II-Ek Finansman (SSP-II-EF) programı kapsamındaki alt projelerden biridir.
- Proje, Çilimli İlçesi Ulucami Mahallesi'nin su, yağmur suyu ve kanalizasyon şebekesinin inşaatını ve işletmesini içerecektir.
- Yağmursuyu şebekesi, Çilimli İlçesinin Şerefiye, Mahırağa ve Topçular mahallelerine de uzanmaktadır.
- Proje, Çilimli İlçesi Ulucami Mahallesi'nde 18.016 m su şebekesi, 15.560 m yağmursuyu şebekesi ve 28.163 m kanalizasyon şebekesi inşaatı ile Ulucami, Şerefiye, Mahırağa ve Topçular mahallelerinden geçen Düzce Caddesi üzerindeki 10.105 m yağmursuyu şebekesi olmak üzere, toplamda 71.844 m'lik su, kanalizasyon ve yağmursuyu şebekesi inşaatı ve işletmesini içerecektir.

Projenin Tanıtımı

- Su, yağmur suyu ve kanalizasyon şebekesi inşaatı projeleri ÇED Yönetmeliği kapsamına girmediğinden, Proje Düzce Çevre, Şehircilik ve İklim Değişikliği İl Müdürlüğü tarafından kapsam dışı olarak değerlendirilmiştir.
- Kesin proje takvimi henüz belli değildir. Proje aşamalarının yaklaşık süreleri tasarımın gözden geçirilmesi ve revizyonları ile ilgili denetim danışmanı seçimi için 6-9 ay; ihale hazırlığı, ihale ve değerlendirme süreci için 4-6 ay; sözleşmenin imzalanması ve inşaat için 18 ay ve kusur bildirme dönemi için 6-9 aydır.
- İnşaat aşamasında çalışacak olan net işçi sayısı ihale aşamasından sonra belirlenecektir. İnşaat aşamasında yaklaşık 20 kişinin çalışması beklenmektedir. İşletme aşamasında sürekli olarak çalışacak ilave personel bulunmayacak, ancak bakım ve onarım olması durumunda sahada çalışanlar bulunacaktır.

Projenin Yeri

Projenin Boru Şebekesinin Dağılımı

Projenin Yeri

Projenin Boru Şebekesinin Dağılımı - Ulucami Mahallesi'nin Yakından Görünümü

Projenin Amacı

- Proje, su ve atıksu hizmetlerinin kalitesini iyileştirmek, güvenli içme suyunu erişimi güvenceye almak, su kaynaklarını korumak ve yağmursuyu hizmetlerini iyileştirmek için su kaynaklarının entegre ve sürdürülebilir yönetimini sağlamayı amaçlar.



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Proje Arazileri

- Proje, imar planındaki mevcut yollar üzerine inşa edilecek olup, Proje ile ilgili herhangi bir kamulaştırma/yeniden yerleşim olmayacaktır.



9

Çevresel ve Sosyal Yönetim Planı (ÇSYP)

- Projenin inşaat ve sondaj faaliyetleri ile ilgili olarak potansiyel çevresel ve sosyal risklerini ve etkilerini (fiziksel, doğal, kültürel, sosyal ve sosyo-ekonomik çevre üzerine etkiler/riskler) ve ilgili etki azaltma önlemlerini belirlemek amacıyla bir Çevresel ve Sosyal Yönetim Planı (ÇSYP) geliştirilmiştir.
- ÇSYP çalışması ACE Danışmanlık ve Mühendislik A.Ş. tarafından yürütülmüştür.
- ÇSYP'de inşaat öncesi dönem, inşaat aşaması ve işletme aşaması dikkate alınarak tüm potansiyel etkiler için etki azaltma planları ve izleme planları hazırlanmıştır. Çilimli Belediyesi, proje faaliyetlerinin çevresel ve sosyal etkilerini, ilgili ulusal mevzuat ve uluslararası standartları da dikkate alarak izleyecek ve raporlayacaktır.
- ÇSYP'nin uygulanmasından sorumlu ana kurum Çilimli Belediyesi'dir. Projenin sorumlu tarafları arasında Çilimli Belediyesi tarafından açılacak ihale süreci ile belirlenecek ve İller Bankası A.Ş. tarafından onaylanacak olan Denetim Danışmanı ve proje faaliyetlerinin uygulanması için ihalenin verileceği yüklenici'de olacaktır.



10

Toprak Ortamı

Olası Etkiler

- Üst toprağın sınımlası, hafriyat ve dolgu faaliyetleri
 - Yağmurlu havada hendeğin veya kazi alanının kenarlarında bulunan kazi veya dolgu setlerinin erozyonu maruz kalma ihtimali
 - Kaza veya arıza sebebiyle iş makineleri ve araçlardan yağ ve yakıt sızıntısı ve toprak kirliliği riski
- ### Alınacak Önlemler
- Üst Toprak Yönetim Planı hazırlanacak ve uygulanacaktır.
 - Erozyon Kontrol Prosedürü hazırlanacak ve uygulanacaktır.
 - Kimyasal ve Tehlikeli Madde Yönetim Planı hazırlanacak ve uygulanacaktır.
 - Şiddetli yağış dönemlerinde çalışma yapmaktan mümkün olduğunca kaçınılacaktır.
 - Geri dolgu işleminde kullanılmayan hafriyat atıkları Belediye tarafından belirlenen lisanslı hafriyat atığı depolama alanlarından birine taşınacaktır.
 - Olası dökümleri önlemek için, tüm tehlikeli maddeler, ikinci bir muhafaza ile belirlenmiş alanlarda depolanacak ve yetkili personel tarafından taşınacaktır.



11

Çevresel ve Sosyal Etkiler ve Etki Azaltma Önlemleri

Hava Kalitesi ve Gürültü

Olası Etkiler

- Boru hendeklerinin kazı ve dolgu işlemleri sırasında toz ve egzoz emisyonları oluşumu
- İnşaat aşamasında hendek kazıları ve iş makineleri kullanımı sırasında gürültü oluşumu

Alınacak Önlemler

- Egzoz emisyonlarını önlemek için inşaat ekipmanı/makineleri ve araçların düzenli kontrolleri ve bakımı yapılacaktır.
- Doldurma, boşaltma ve aktarma işleri sırasında toz oluşumunu önlemek için kamyonların üzeri kapatılacaktır.
- Yollar düzenli olarak sulanacaktır.
- İnşaat çalışmaları gündüz saatlerinde gerçekleştirilecektir.
- İnşaat ekipmanları aynı anda çalıştırılmayacaktır.
- Hava Emisyonları Yönetim Planı hazırlanacak ve uygulanacaktır.
- Gürültü ve Titreşim Yönetim Planı hazırlanacak ve uygulanacaktır.



12

Su Kaynakları

Olası Etkiler

- Proje alanından geçen bir dere (Akdere) vardır. Dere geçişi, dere altında beton gömleklerle yapılacaktır. Düze Caddesinde Projenin yağmur suyu şebekesiyle keşişen bir sulama kanalı da vardır. Etki azaltma önlemleri alınmadığı takdirde inşaat faaliyetleri ve işletme sırasındaki bakım/onarım faaliyetleri su kalitesi üzerinde olumsuz etkiler yaratabilir.

Alınacak Önlemler

- Dere Geçiş Prosedürü hazırlanacak ve uygulanacaktır.
- İnşaat sırasında Akdere Deresinde, Yerüstü Suları Kalitesi Yönetmeliği'nde ortaya konan parametrelere uygun olarak periyodik yerüstü suyu kalitesi izleme çalışmaları yapılacaktır.
- Deredeki çalışma alanının boyutu azaltılacak ve mümkün olduğu kadar sınırlandırılacaktır.
- Deredeki su akışı tümüyle engellenmeyecektir ve akışın devamlılığı mümkün olduğu kadar korunacaktır.
- Çilimli Belediyesi sulama kanalı için geçiş yöntemine ilgili Devlet Su İşleri Müdürlüğüyle irtibata geçerek karar verecektir.
- Sulama Kanalı Geçiş Prosedürü hazırlanacak ve uygulanacaktır.



13

Atık Oluşumu

Olası Etkiler

- Hendek kazılarında kaynaklı hafriyat atığı oluşumu
- Çalışanlardan kaynaklı evsel katı atık oluşumu
- İnşaat ve işletme aşamalarında sırasıyla inşaat ve bakım/onarım sahalarında atık akümülatörler, atık yağ ve atık lastikler gibi araçlar ve makinelerin bakımından dolayı tehlikeli ve özel atıkların oluşumu

Alınacak Önlemler

- Atık Yönetim Planı hazırlanacak ve uygulanacaktır.
- Oluşacak atıklar belirlenmiş geçici depolama sahalarında çevreye zarar olmayacak şekilde, atıkların sınıfları belirlenecek şekilde (geri kazanılabilir, tehlikeli, inert, tehlikesiz vb.), geçici olarak depolanacaktır.
- Tüm atıklar kategorilerine göre lisanslı taşıyıcılar ile lisanslı bertaraf/geri kazanım tesislerine iletilecektir.



14

Trafik

Olası Etkiler

- Gerçekleşecek inşaat faaliyetleri sebebiyle trafiğin aksaması
 - İnşaat aşamasında, kamyon hareketleri ve olası yol kapatılması sebebiyle trafik yoğunluğunun artma ihtimali.
 - Çalışanlar ve yayaların kaza yapma ihtimali
- ### Alınacak Önlemler
- İhtiyaç olması halinde yolların kapatılmasından önce halka bilgi verilecektir. Yollarda gerekli işaretler yerleştirilecektir.
 - Araçlara alternatif yollar sunulacak ve bir bölge tamamen kapatılmayacaktır.
 - Tüm ağır yük taşıtlarına sesli geri vites uyarısı takılacaktır.
 - Çalışma sırasında trafik akışını kontrol etmek için yüklenici/tedarikçi uygun denetimi sağlayacaktır.
 - Halk üzerinde muhtemel olumsuz etkileri en aza indirmek için inşaat sahasına izinsiz giriş engelleyecek önlemler (çit, uyarı levhaları vb.) alınacaktır.



15

Çalışma Koşulları, İş Sağlığı ve Güvenliği, Toplum Sağlığı ve Güvenliği

Olası Etkiler

- Çalışma koşulları ve çalışan yönetimi ile ilgili riskler ve etkiler
- İş Sağlığı ve Güvenliği ile ilgili riskler ve etkiler
- Toplum Sağlığı, Güvenliği ve Emniyeti ile ilgili riskler ve etkiler

Alınacak Önlemler

- İnşaat aşaması boyunca, İş Kanunu kapsamında işgücü ve çalışma koşulları ile ilgili olarak yayınlanan tüm yönetmelik, usul ve esaslara uyulacaktır.
- İşçilere iş tanımı ve çalışma saatleri, maaşlar ve hakları ve yükümlülükleri hakkında bilgileri içeren yazılı bir sözleşme verilecektir.
- Sahaya özgü İSG Yönetim Planı ve Prosedürleri hazırlanacak ve uygulanacaktır.
- Yapılacak tüm çalışmalar için Risk Değerlendirmesi Raporları hazırlanacak, belirlenen risklerden kaçınmak için gerekli önlemler alınacaktır.
- Trafik yönetimi ile ilgili konuları da içeren Halk Sağlığı, Güvenliği ve Emniyeti Yönetim Planı hazırlanacak ve uygulanacaktır.



16



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Biyçeşitlilik – Korunan Alanlar

- Proje Sahası herhangi bir doğal yaşam alanı veya korunan alan içerisinde yer almamaktadır.
- Etki Alanı içerisinde uluslararası düzeyde kabul görmüş yüksek biyoçeşitlilik değerine sahip herhangi bir alan (Dünya Mirası Doğal Sit Alanları, Biosfer Rezervleri, Uluslararası Önemli Sahip Ramsar Sulak Alanları, Önemli Biyoçeşitlilik Alanları, Önemli Kuş Alanları ve Sıfır Yok Oluş İttifaki sahaları gibi) bulunmamaktadır.
- Mevcut yollar üzerinde yürütülecek inşaat işleri sebebiyle biyolojik çeşitlilik üzerinde herhangi önemli bir etki olması beklenmemektedir.



17

Kültürel Miras

- Proje alanı içerisinde herhangi bir arkeolojik alan bulunmamaktadır.
- Proje kapsamında ilk adım olarak projenin arazi düzenleme faaliyetlerini kapsayan hafriyat işleri yapıldığından, inşaat aşamasının bu etabında bir kültür varlığına rastlanma olasılığı bulunmamaktadır.
- Her türlü rastlantısal buluntu için inşaat sırasında bir rastlantısal buluntu prosedürü mevcut olacak ve buna göre ilgili makamlar bilgilendirilecek ve mevcut kılavuz ilkeler ve kurallara uyulacaktır.



18

Paydaş Katılımı

- Projenin paydaşlarının belirlenmesi, paydaşlarla katılım yöntemlerinin tanımlanması ve Çilimli Belediyesi ile paydaşlar, etkilenen topluluklar ve ilgili gruplar arasında bir diyalog kurulması ve bu diyalogun korunmasını amaçlayan bir Paydaş Katılım Planı (PKP) hazırlanmıştır.
- Projenin inşaat, sondaj ve kapatma aşamalarında tüm paydaşların görüşlerini, endişelerini, şikayetlerini ve önerilerini almak üzere bir Şikayet Mekanizması kurulacaktır.



19

Paydaş Katılımı

Paydaşlar, şikayetlerini ve görüşlerini aşağıda belirtilen kanallar aracılığıyla iletebileceklerdir:

- Paydaş Katılım Toplantıları sırasında
- Şikayet mekanizmasını kullanarak
- T.C. Çilimli Belediyesi
İnternet sitesi: <https://www.cilimli.bel.tr/>
E-posta: bilgi@cilimli.bel.tr
Telefon: +90 380 681 50 04
Resmi yazışma adresi: Ulucami Mah. Pazaryeri Sk. No: 01 Çilimli / DÜZCE
- İller Bankası A.Ş.
İnternet sitesi: <https://www.ibank.gov.tr/form/bilgiedinmeuluslararası>
E-posta: bilgi@ibank.gov.tr ve ulus@ibank.gov.tr
Telefon: +90 312 508 79 79
Resmi yazışma adresi: İLBANK Uluslararası İlişkiler Dairesi, ŞÇM Ekibi Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA



20

Paydaş Katılımı

Paydaşlar, şikayetlerini ve görüşlerini aşağıda belirtilen kanallar aracılığıyla iletebileceklerdir:

- Cumhurbaşkanlığı İletişim Merkezi (CİMER)
İnternet sitesi: www.cimer.gov.tr
Çağrı Merkezi: 150
Telefon numarası: +90 312 525 55 55
Faks numarası: +90 312 473 64 94
E-posta: cumhurbaşkanligi@tcbb.gov.tr
Resmi Yazışma Adresi: T.C. İletişim Başkanlığı Kızırmak Mah. Mevlana Bulvarı No:144 Çankaya/ANKARA
- Yabancılar İletişim Merkezi (YİMER)
İnternet sitesi: www.yimer.gov.tr
Çağrı Merkezi: 157
Telefon numarası: +90 312 5157 11 22
Faks numarası: +90 312 920 06 09
E-mail: yimer@goc.gov.tr
Resmi Yazışma Adresi: Türkiye Cumhuriyeti, Göç Yönetimi Genel Müdürlüğü, Çamlica Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA



21

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ-II Ek Finansman
ÇİLİMLİ SU, YAĞMUR SUYU VE KANALİZASYON ŞEBEKESİ İNŞAATI PROJESİ
Katılımınız ve İlginiz için Teşekkür Ederiz.

Sorular ve Görüşler



22



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Photographs from the Public/Stakeholder Consultation Meeting





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Participant List

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Çilimli Jeotermal Kuyu Sondajı Projesi
Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi
HALKIN BİLGİLENDİRİLMESİ VE KATILIMI TOPLANTISI
04.01.2024

No	AD SOYAD	MESLEĞİ	TEMSİL ETTİĞİ KURUM / YERLEŞİM YERİ	TELEFON	İMZA
1		öğrenci	ulu camii Mahallesi		
2		öğrenci	yeşil mahalle		
3		memur	Çilimli Belediyesi		
4		memur	Çilimli Belediyesi		
5		memur	Çilimli Belediyesi		
6		Muhtar	İşçi Mahallesi		
7		İşçi	Mahalle Mahallesi		
8		memur	Çilimli Belediyesi		
9		Memur	Çilimli Belediyesi		
10		İşçi Memur	"		
11		İşçi	"		
12		İşçi	"		
13		Mühendis	"		
14		Muhtar	Çilimli OSB		
15		Memur	Belediye		

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Çilimli Jeotermal Kuyu Sondajı Projesi
Çilimli Su, Yağmur Suyu ve Kanalizasyon Şebekesi İnşaatı Projesi
HALKIN BİLGİLENDİRİLMESİ VE KATILIMI TOPLANTISI
04.01.2024

No	AD SOYAD	MESLEĞİ	TEMSİL ETTİĞİ KURUM / YERLEŞİM YERİ	TELEFON	İMZA
1		Belediye Sıkıyımada	Belediye		
2		Yazıcı El Mad.	Belediye		
3		Belediye Hizmet. Mad.	Belediye		
4		Belediye Yardımcısı	Belediye		
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